Clinical Readiness Program: Combat Casualty Care KSAs

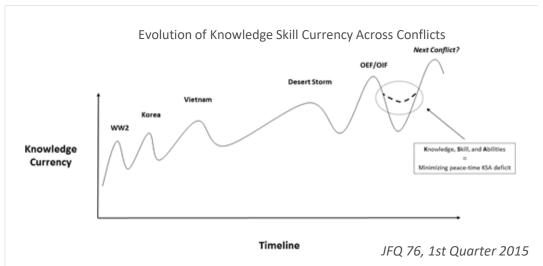


Problem: Perishable Skills

The current fragmented approach to expeditionary specialty skills training, refinement and retention in the MHS is not sufficient to maintain critical wartime combat casualty care skill sets

We recognize, however, the discordance between the skills we train for in peacetime against the requirement in war. Identifying approaches to remain proficient in critical skills is a challenge for Navy Medicine. (BUMED SSG Critical Skills Sustainment)

Pre-deployment training surveys, observations, insights, and lessons (OIL) indicate that clinical specific pre-deployment training provided to deploying personnel does not consistently and/or adequately prepare individuals to quickly assume their medical duties while deployed. (MEDCOM OPORD 17-17)





KSAs 101

- KSAs are the specialty-specific Knowledge, Skills, and Abilities utilized by the expeditionary clinician
- KSAs were developed by clinicians based on JTS CPGs, case registries, and relevant literature
- Mapping KSAs to peacetime workload yields a readiness indicator (KSA score) for each clinician, MTF, and market
- Scores do not determine deployment readiness, but they help Commanders make decisions regarding deployment by optimizing the readiness of their clinicians and MTF

KSAs provide a core metric to focus the Direct Care System on readiness. Surgery generates readiness by not only training the surgeon, but the entire system.



Tiered Approach to Clinical Skills

- Core Clinical Competence
 - Primary board certification
 - Specialty Maintenance of certification (MOC)
 - ☐ Hospital privileges
 - ☐ Participation in ongoing hospital CQI activity.
- [Joint] Military Medical Skills
 - Universal skills that all military healthcare providers deploying to a war zone should have.
 - TCCC and ATLS-OE
- [Joint] Essential KSAs (Knowledge, Skills, Abilities)

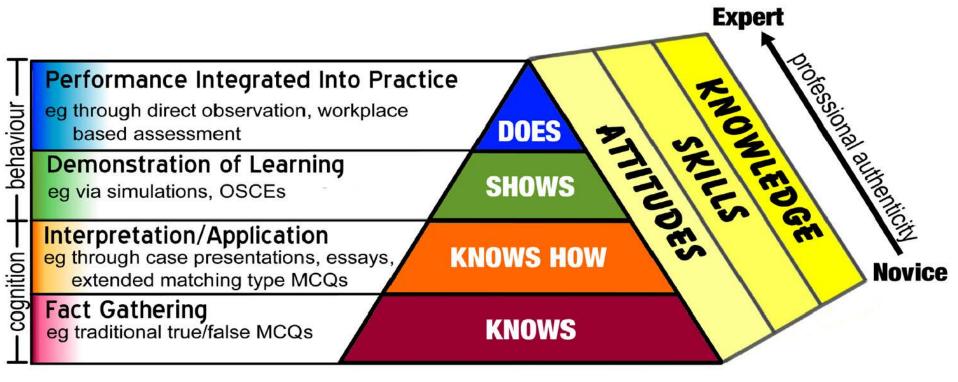
Focus of this Effort

- Define the knowledge base, skills, abilities needed for the provider and to develop means of assessing both cognitive and procedural tasks
- [Service-specific] Military Medical Skills
 - Skills required to perform key tasks and work in service-specific clinical environments and platforms
 - Surface and undersea care, dive medicine, CCAT



MILLER'S PRISM OF CLINICAL COMPETENCE (aka Miller's Pyramid)

it is only in the "does" triangle that the doctor truly performs



Based on work by Miller GE, The Assessment of Clinical Skills/Competence/Performance; Acad. Med. 1990; 65(9); 63-67 Adapted by Drs. R. Mehay & R. Burns, UK (Jan 2009)



ACGME Based Methodology

Review of JTS CPGs, R2 Registry, References



Grouped into 8 Expeditionary Domains



- Developed by a Tri-Service team of 14 military surgeons with deployment experience facilitated by the ACS
- Educationally-based methodology exportable to all critical specialties

Combat Casualty Care Team



KSA Blueprint Session Scope

Tri-Service representation







Specialties involved

General Surgery Anesthesia (MD/CRNA) Orthopedic Surgery (MD)

Critical Care (MD, RN) Role 3 only Emergency Medicine (MD, RN)



KSA Blueprint Session

- Defined Role 2+ expeditionary clinician by Specialty
- Defined scope of expeditionary practice by Specialty
- Utilized SME, JTS CPGs, case logs and external materials to determine necessary down-range skills
- Developed ~2,800 KSAs organized into 52 Domains by Specialty

Gen Surg 487 KSAs 8 Domains

Ortho Surgery 281 KSAs 5 Domain **ED** 486 KSAs 8 Domains

Anesthesia 350 KSAs 7 Domains CC Nursing 523 KSAs 8 Domains ED Nursing 352 KSAs 8 Domains

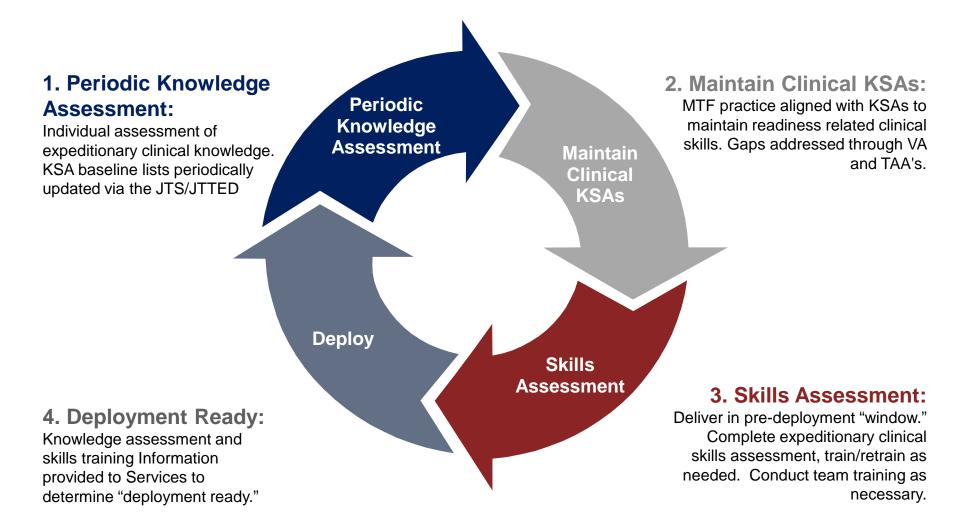
Critical Care 325 KSAs 8 Domains

Informs NDAA Sections 703, 705, 706, 708, 725

Common KSAs Inform UME and GME



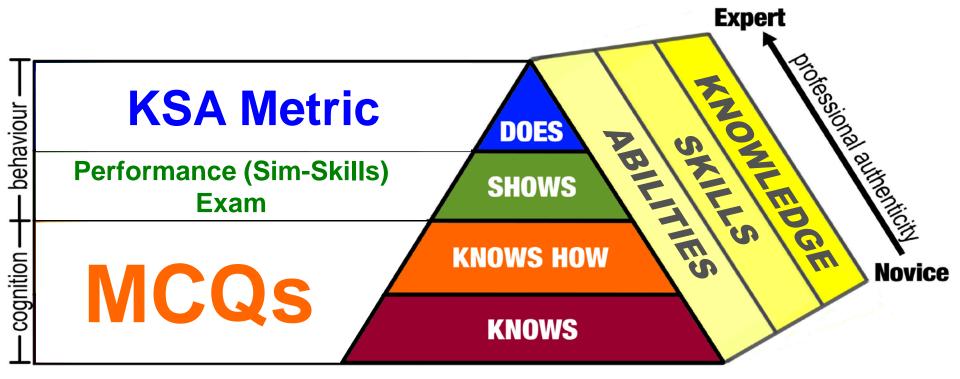
Clinical Readiness Lifecycle



KSA Metric - "Does"

MILLER'S PRISM OF CLINICAL COMPETENCE (aka Miller's Pyramid)

it is only in the "does" triangle that the doctor truly performs



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Adapted by Drs. R. Mehay & R. Burns, UK (Jan 2009)

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How are KSA Scores Developed?

Develop Set of KSAs

> Surveyed clinical community for input

Survey Clinical

Community

Map Peacetime Workload to KSAs

Calculate **Procedure Group KSA Score**

Determine Threshold, Scoring Adjustments, and **Final Score**

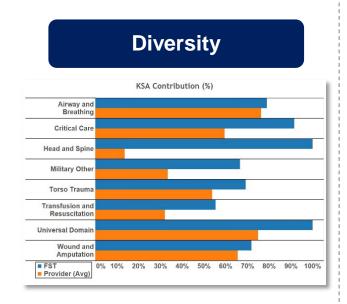
- Consultants and Specialty Leaders in the Air Force, Army, and Navy identified **Subject Matter** Experts (SMEs) in their respective Services to assist in the development of KSAs for an expeditionary clinician
- Consulted JTS CPGs, case logs, textbooks, and other resources to ensure completeness in coverage

- on importance and frequency of the **KSAs**
- Mapped KSAs to relevant CPT (procedure) codes in surgeons' current workloads
- Grouped CPT codes into procedure groups with similar procedures using the same "anchor code" to complete mapping
- Calculated **Procedure Group** KSA Score, a normalized weighted calculation of procedure contribution
- Applied additional "Domain Weight" based on the domain of each unique KSA developed from survey
- Summed procedure group scores to generate KSA Score

- Developed thresholds using Forward Surgical Team (FST) from CY2000-2014
- Considered scoring adjustments (e.g., diversity score, complexity discount) and applied to KSA Score



Threshold Development



Volume

 KSA Score Comparison

 Avg 75%
 Avg 90%
 Avg 99%

 FST
 2,161
 2,558
 2,989

 MTF
 32,382
 37,749
 115,789

The 75th percentile of the Forward Surgical Team's (FST) volume translated into a KSA Score was used due to feasibility

Acuity

Split-thickness Skin Graft
Excision of Eschar
EGD
Chest Tube Insertion
Myocutaneous Muscle Flap
Tracheostomy
Incision and Drainage of Abscess
Central Venous Catheter Insertion

E&M (Evaluation & Management) and select less complex procedures' contribution for the KSA Score Threshold was limited to minimize achievement of readiness from less complex procedures

Links Garrison to Expeditionary Clinical Practice



Private Sector Workload Comparison

	Northeastern Suburban Academic Medical Center	Midwestern Urban Academic Medical Center	Southeastern Urban Medical Center	Southwestern Military Medical Center	MHS System-Wide
	 Medium, non-profit academic hospital Level 1 Trauma Center, 3K patients/yr 10,000 employees, 550 beds 1,100+ clinical faculty 	 Large, non-profit academic hospital Level 1 Trauma Center, 13K patients/yr 10,000 employees, 1,200 beds 1,600+ clinical faculty 	 Busy, Level 1 Trauma Center, 7K patients/yr 5,900 Employees, 1,000 beds 	 Large, military medical center Level 1 Trauma Center, 4K patients/yr 8,500 Employees, 450 beds 	 Excludes General Surgeons without any scores (currently deployed, administrative roles, data gaps)
Dataset	24 Trauma and Acute Care Surgeons (General Surgeons) ¹		5 Trauma and Acute Care Surgeons (General Surgeons) ²	21 General Surgeons (incl. Trauma)	399 General Surgeons
Average KSA Score	19,643	21,682	67,374 ³	24,165	14,552
Median KSA Score	16,218	16,961	63,984 ³	18,310	12,240
Average Volume (CPT;E&M)	197 ; 2 184 ; 17		531 ; 295	249 ; 16	171 ; 40
Above Threshold	22/43 (51%)	9/17 (53%)	5/5 (100%)	13/21 (53%)	147/399 (37%)

¹Includes 2 years of data, 43 data points (19 surgeons with two years of data), 2 surgeons removed with less than 6 months of data ²Average of 2 years of data for the 5 surgeons

Uniformed Services University

³With 8,000 cap on low acuity, new average KSA score 65,109, new median KSA score 55,756 (2017). In addition, this is higher than normal on a perprovider basis, due to staffing issues at the facility during the timeframe. Assuming half the average provider count for the same workload would change the Average KSA Score to 33,687.

Identify Goal, Challenges, and Baseline

Goal: Maximize the readiness of the Military Health System

- Metric: % of surgeons at or above the KSA Threshold
- Target: 100% of surgeons at or above the KSA Threshold

Identify Challenges

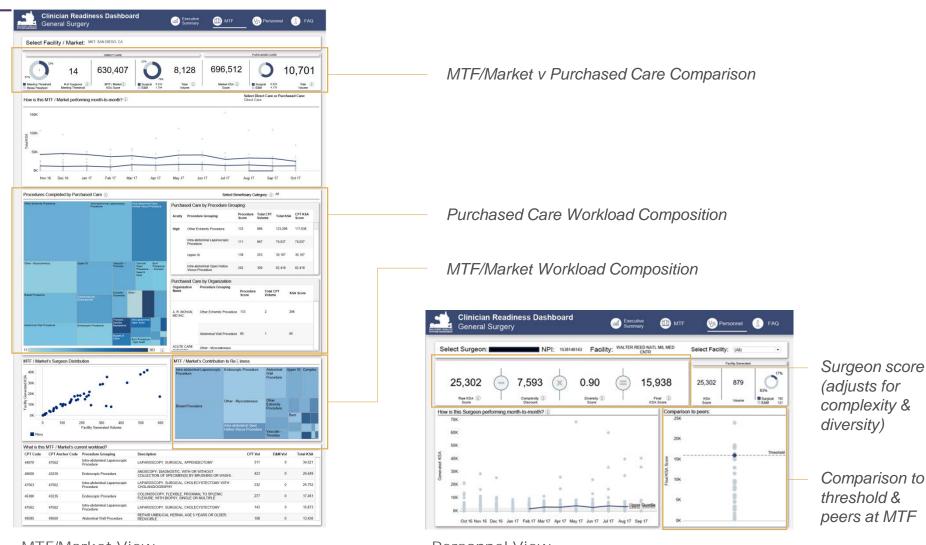
- o OR management
- o Deployment tempo
- Staffing (surplus or shortage)
- Referral management
- Coding

Set baseline

- KSA Performance (Market, MTF, OR, Surgeons)
- TOTS (Turnover to Surgeon or "Cut Time") time per OR per day
- Case complexity (inpatient / outpatient)
- Time from surgical request to day of surgery
- Surgical and overall quality metrics (NSQIP, TQIP)
- GME metrics when indicated



Use Dashboard to Track KSA Performance



MTF/Market View

Personnel View

Establish Initiatives

1. Improve OR Management and Maximize Throughput

- Deployed Combat Hospitals are Surgical Hospitals (Prioritize Surgical Readiness Mission)
- Redefine Surgical Care Line Team
 - o Membership includes surgical leaders, anesthesia leaders, nursing leaders, NCO leaders
 - 3SL team reports directly to surgical care line team
 - Ensure that the entire Military Trauma System (not just the surgeon) trains for war
- Update core OR metrics to prioritize readiness (Only apply to GS and Ortho currently)
 - o KSAs per Total Number of ORs per day (Goal: Open all OR's at each MTF)
 - o TOTS time per OR per day (Goal: 6 hrs per 8 hr day)
 - Case complexity (inpatient / outpatient) (Goal: > 50% inpatient cases)
 - Time from surgical request to day of surgery
- Redefine business processes to prioritize readiness
 - Prioritize schedule based on acuity (low acuity out / high acuity in)
 - o Distribute OR block time based on readiness utilization metrics (TOTS time per OR per day)
 - o Prioritize staffing to ensure utilization of operating room and inpatient beds first
 - Create transparency for all surgery stakeholders for all core metrics
 - Decentralize S3 surgical scheduling process to service level



Establish Initiatives (cont.)

2. Recapture and Expand Market

TRICARE in market

- Prioritize MTF and MCSC Prime recapture
- Secondarily focus on TFL

TRICARE out of market

- Referral agreements
- Establish Wheel and Spoke Referral Pattern outlying clinics refer cases to MTF
- Surgeons travelling to other facilities

VA

- Establish MOU with local VA (e.g., BAMC)
- o If no local VA, become designated facility for VA patients (e.g., Eglin)
- Develop Federal Consortium for select specialties (e.g., combined Federal <DOD and VA> ENT
 & Cardiothoracic service at BAMC)

Civilian Secretary Designation (SECDES) Patients

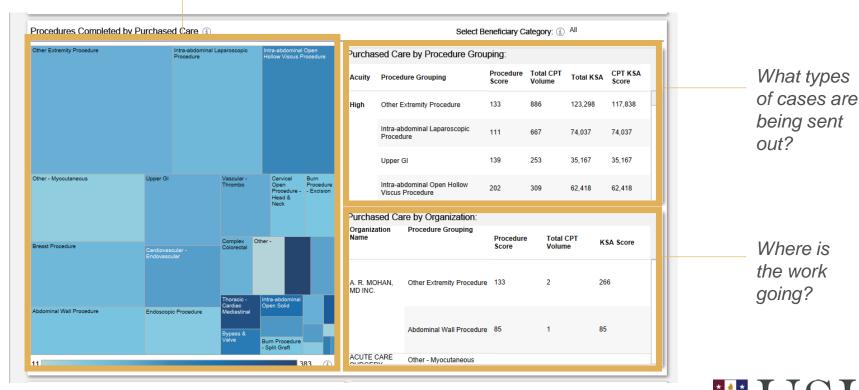
- Establish busy trauma center treating civilian / SECDES trauma patients
- Establish agreements to do complex civilian cases



Recapture & Expand Market

The Purchased Care data section of the dashboard can be used to understand the type, volume, and location of work sent to the network

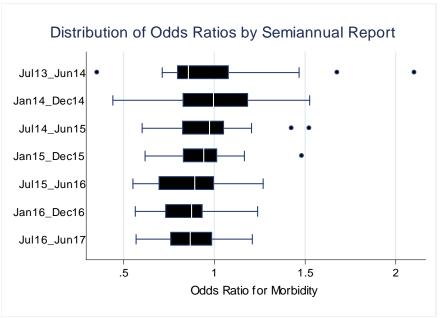
The treemap visual below displays purchased care workload in an easy-to-understand format. Each box represents a procedure group. The size of the box indicates the total KSA points going to network, while the color of the box represents the readiness value (darker = more readiness value). This visual can be filtered by TRICARE Plan.



Recapture & Expand Market

	MCSC	FAIRFA	X	_	UMFRI MTF	ES	AI MCSC	NAPO MTE	LIS	Q MCSC	UANTIC MATE	0	MYER-	-HEN	DILOR	RENZO	BOLI MTF	ING	MCSC	FBCH MTF		NAVY MTF	YARD	MTF	/R	Gran
Procedure Group		Prime	TFL	Prime		TFL		Prime	TFL	Prime		TFL	Prime	TFL	Prime	TFL	Prime	TFL	Prime	Prime	TFL	Prime	TFL	Prime	TFL	Tota
Other Extremity Procedure	899	466	10,301		399	1,869			2,288	1,178	320	133	586	725	266	1,430		931		586	5,932			2,035	1,136	31,76
Intra-abdominal Laparoscopic Proc	666		4,551		2,220	999		1.998		444	1,998		333	222	444	333		111	444	1,332	1,443	111		555		24,19
Intra-abdominal Open Hollow Viscus		1,414			1,010	2,020		808			808	202	202	404		404	808			1,212	606					18,38
Upper GI		2,085	3,892	417	973	278		417	973	556	1,390	278	139	139		139	417			278	278				278	12,9
Breast Procedure	784	224	2,464	224	672	1,232	448	224	1,680	784		784	336	896	224	560				112	1,008		112			12,76
Other - Myocutaneous	330	816	2,678	104	364	1,096		572	1,336	226	330	468	52	624	52	330		364	52	104	1,440		104	183	988	12,61
Abdominal Wall Procedure	170	595	4,165		255	1,105		425	510	85		595		510	85	170	85			425	1,530				340	11,05
Cardiovascular - Endovascular			480			320			800			960				160				960	1,760				3,040	8,48
Endoscopic Procedure	315	189	2,646	252	756	126		441	1,575	252	378			315	126	252				63	315				315	8,31
Vascular - Thrombo	282	423	423	423		564			564			282				705				423	423	846		423		5,78
Other - Percutaneous & Catheter	351	1,131	771	135	66	165		22	192	257	77	77	22	77	183	79			66	894	432	44	11	11	135	5,19
Intra-abdominal Open Solid - Lapar.		459	1,224		153	153		306	153		153				306		306			153	153				306	3,82
Cardiovascular - Open			766			383										766					766			383	383	3,44
Thoracic - Cardiac Mediastinal		354	1,062		708			354												354	354					3,18
Intra-abdominal Open Solid - Hepa	317	317	951		634			317			317				317											3,17
Complex Colorectal		381	762	127				254								254					254			127		2,15
Burn Procedure - Excision		76	1,064			76			532			76					152							76		2,05
Cervical Open Procedure - Head &	83	415	332			166			83		83					83			83	83					249	1,66
Intra-abdominal Open Solid - Pacre					273			273								273	273			273						1,36
Pneumonectomy								342								342	171									855
Kidney Transplant											448									224						672
Thoracic Procedure			177		177			59					59				59									531
Urologic Trauma Procedure					164																164					328
Burn Procedure - Split Graft		154	77																						77	308
Bypass & Valve			278																							27
Thoracic - Lung Thorascopy		132			132																					26
Cervical Open Procedure - Tracheo			108		72									36											36	25
Thoracic - Esophagectomy			182																							10
Grand Total	4,803	13,627	45,616	3,331	9,028	10,552	448	6,812	11,685	3,782	6,302	3,855	1,729	3,948	2,003	6,280	2,271	1,406	645	7,476	16,85 <u>8</u>	1.001	227	3,793	8,535	###

MHS/ACS Surgical Quality Consortia



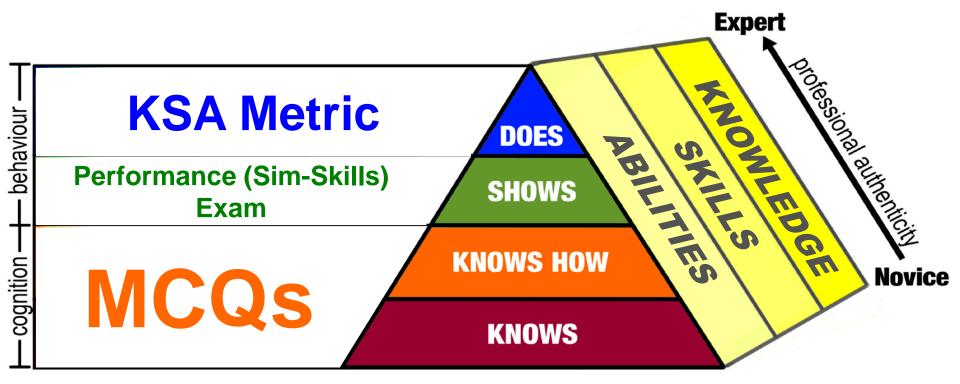




KSA Assessment - "Knows" and "Shows"

MILLER'S PRISM OF CLINICAL COMPETENCE (aka Miller's Pyramid)

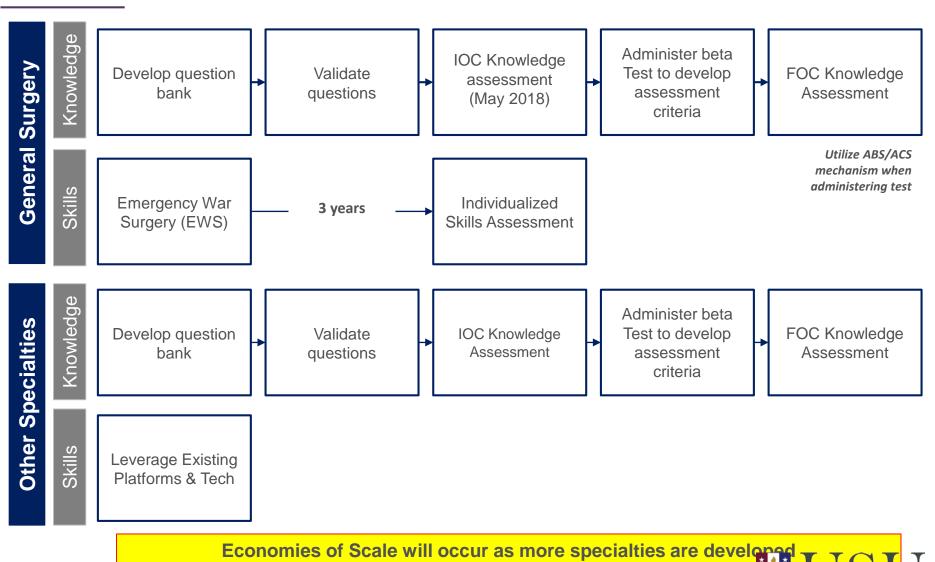
it is only in the "does" triangle that the doctor truly performs



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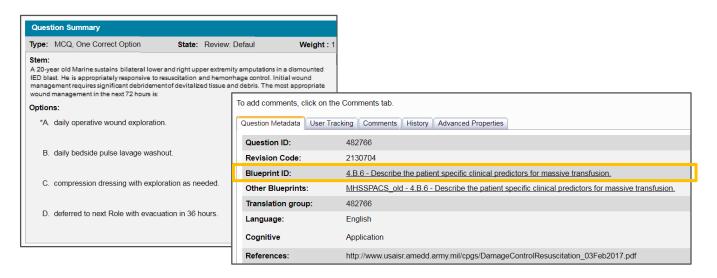
KSA Assessment and Testing Detail



Knowledge and Skills Assessments

Periodic assessment of fundamental expeditionary knowledge, skills, and abilities delivered via proctored, web-based, multiple-choice examination.

Exam
Development
Based on KSA
Blueprint

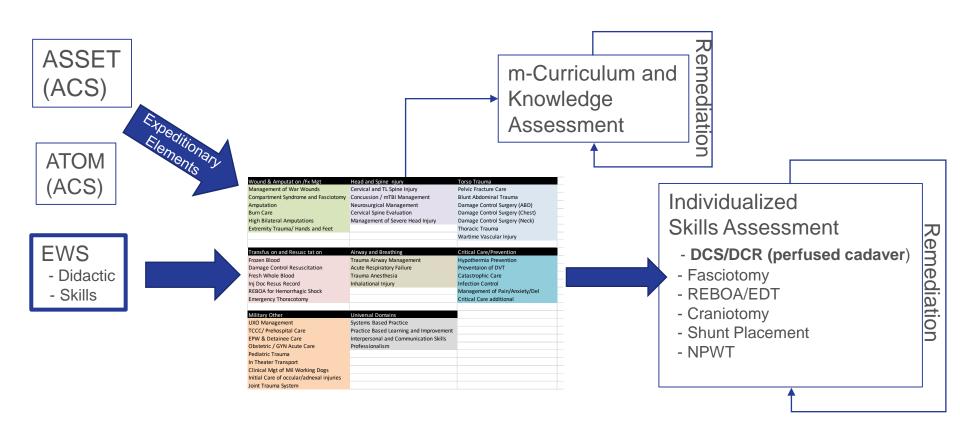


Proctored Student Testing

Previewb	xam_shennings - Candidate Name								
A 28-year-old	A 28-year-old Soldier sustains a right above knee amputation and unstable pelvic fracture. His systolic blood pressure is 100 mm Hg and heart rate is 115. The initial hematocrit								
is 30. What is	the next best step in his resuscitation?								
○ A.	Infuse one liter of Lactated Ringers followed by transfusiont of two units of crossmatched packed red blood cells.								
○ в.	Transfuse two units of crossmatched packed red blood cells and two units of fresh frozen plasma with additional blood products in a 1:1:1 ratio as needed.								
○ c.	Transfuse two units of crossmatched packed red blood cells, one unit of fresh frozen plasma and one unit of cryoprecipitate.								
○ D.	Transfuse one unit of Type O packed red blood cells and then administer further blood products in a 1:1:1 ratio when crossmatched blood is available.								



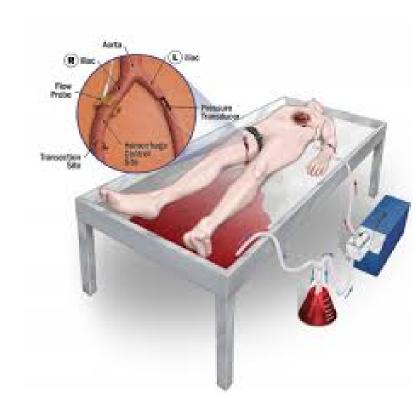
Knowledge and Skills Assessments





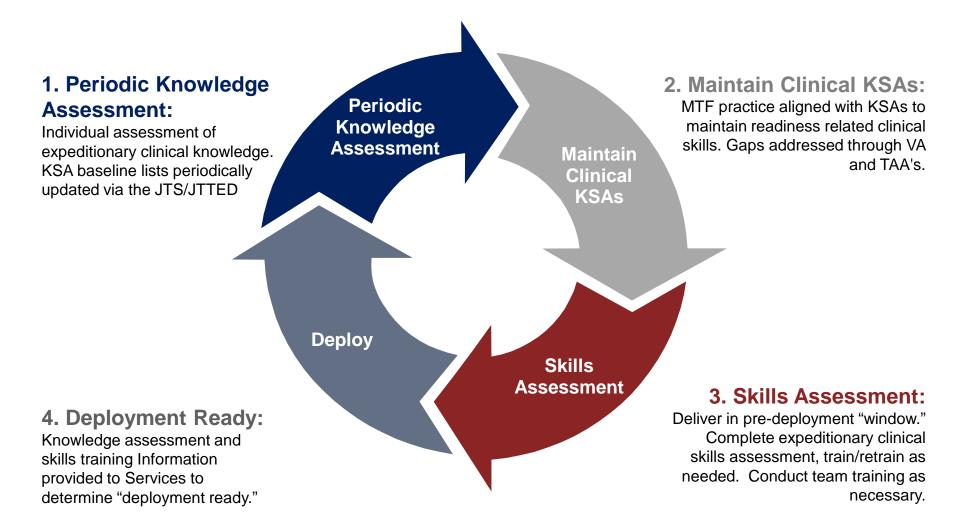
Competency Based Skills Assessment

- General surgeons are charged with providing damage control resuscitation and surgery (DCR/DCS)
- Perfused cadaver based models offer opportunity to assess DCS/DCR as a key element of skills assessment
- We have developed tools to accurately measure the ability of surgeons to perform these complex procedures
- This is a key component of the Clinical Readiness Lifecycle



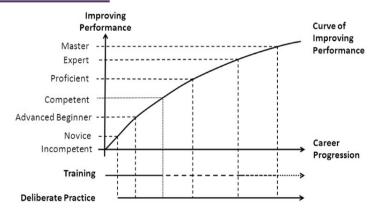


Clinical Readiness Lifecycle





Expert Trauma System



Conceptual framework for performance assessment: Competency, competence and performance in the context of assessments in healthcare – Deciphering the terminology (Kamran Khan et al, 2012).

Master: . Sets new standards of performance

. Mostly deals with complex situations intuitively

. Able to train other experts at national or international level

Expert: . Achieves excellent performance

. In complex situations, moves easily between analytical and intuitive solutions

. All options related to the given task are considered

. Able to train and supervise others performing routine and non-routine complex tasks

Proficient: . Able to perform on acceptable standards routinely

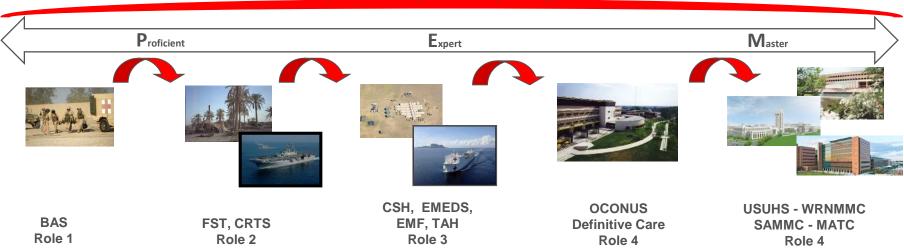
. Able to deal with complexity analytically

. Related options also seen beyond the given task

. Able to train and supervise others performing routine complex tasks

Feedback & Assessment

(individual / system + adaptability)



Education, Training, and Research

Pre-Deployment Prac

Proof of Concept Surgeon Feedback

During the 6 site visits across NCR and the three Services, providers offered feedback on the KSA Proof of Concept:

"You talk about defining moments in military medical history – this is it." "I really value what you guys are doing."

"I'm all for it if we can try to make things a little more purposeful with our deployment."

"I think this is great."

It's music to my

ears."

"TSG Readiness and MEDCOM 3SL productivity always collide, and this gives us a great metric to hone our focus."



MHS Clinician Readiness Project Status

The below displays the project status by Specialty

				Status of Key	y Tasks			
Specialty	Data	Scoring Methodology	Procedure Grouping	KSA Weighting Survey	Mapping Session	Scoring Session	Dashboard	Testing and Assessment
General Surgery								
Orthopedic Surgery								
Emergency Medicine								
Critical Care								
Anesthesia								
Emergency Medicine Nursing								
Critical Care Nursing								





KSA Blueprint Session Participants

Tri-Service representatives were selected from each specialty to participate in the KSA development. The General Surgery participants also included clinical and non-clinical SMEs from MSSPACS

Specialty	Service	Name					
General Surgery	Air Force	Lt Col Travis Gerlach					
General Surgery	Air Force	Col Mary Guye					
General Surgery	Air Force	Lt Col Thomas Stamp					
General Surgery	Air Force	Maj Fi A Yi					
General Surgery	Army	COL Brian S. Burlingame					
General Surgery	Army	COL Mary J. Edwards					
General Surgery	Army	LTC Jennifer M. Gurney					
General Surgery	Army	LTC Jonathan B. Lundy					
General Surgery	Navy	CDR Rodd Benfield					
General Surgery	Navy	CAPT Ted Edson					
General Surgery	Navy	CDR Robert P. Hinks					
General Surgery	Navy	CAPT Craig Shepps					
General Surgery	MHSSPACS	Col E. Matthew Ritter					
General Surgery	MHSSPACS	Anne Rizzo					
General Surgery	MHSSPACS	Col Jeffrey Bailey					
General Surgery	MHSSPACS	CAPT Eric Elster					
General Surgery	MHSSPACS	M. Margaret Knudson					
General Surgery	MHSSPACS	Patricia Turner					
General Surgery	MHSSPACS	David Hoyt					
General Surgery	MHSSPACS	Ajit Sachdeva					
General Surgery	MHSSPACS	Patrice Blair					
General Surgery	MHSSPACS	Sara S. Hennings					
General Surgery	MHSSPACS	Garrett G. Kirk					

Uniformed Services University

KSA Blueprint Session Participants

Tri-Service representatives were selected from each specialty to participate in the KSA development

Specialty	Service	Name					
Critical Care	Army	Champion - COL Christopher Lettieri					
Critical Care	Air Force	Col Jerry Fortuna					
Critical Care	Air Force	Lt Col Sean Macdermott					
Critical Care	Army	LTC Matthew Borgman					
Critical Care	Army	COL Alan DeAngelo					
Critical Care	Army	LTC Jeffrey Mikita					
Critical Care	Army	LTC Jeremy Pamplin					
Critical Care	Navy	CDR Sean McKay					
Emergency Med	Army	Champion - COL lan Wedmore					
Emergency Med Air Force		Col Terry Lonergan					
Emergency Med	Air Force	Maj Torree McGowan					
Emergency Med	Air Force	Lt Col Bryan Szalwinski					
Emergency Med	Army	LTC Jason Bothwell					
Emergency Med	Army	LTC Stewart McCarver					
Emergency Med	Navy	CAPT Michael Matteucci					
Emergency Med Navy		CDR Jeffrey Ricks					
Emergency Med	Navy	CDR Bettina Sauter					
Emergency Med	USMC	CDR Wayne Smith					

Specialty	Service	Name				
Anesthesia	Air Force	Champion – Lt Col Napoleon "Skip" Roux				
Anesthesia	Air Force	Lt Col Michael Garrett				
Anesthesia	Air Force	Maj Joshua Lindquist				
Anesthesia	Air Force	Maj Michael Tiger				
Anesthesia	Air Force	Lt Col Matthew Uber				
Anesthesia	Army	MAJ Samuel Blacker				
Anesthesia	Army	COL Donna Moore				
Anesthesia	Army	LTC David Ruffin				
Anesthesia	Army	LTC Jeffrey Thompson				
Anesthesia	Army	MAJ Matthew D'Angelo				
Anesthesia	Navy	CDR John Benjamin				
Anesthesia	Navy	CDR Kyle Berry				
Anesthesia	Navy	CDR Justice Parrott				
Anesthesia	USMC	CAPT Mitch Moon				
Critical Care Nursing	Air Force	Maj Myrna Spencer				
Critical Care Nursing	Army	LTC Jana Nohrenberg				
Critical Care Nursing	Navy	CDR Charlene (Rena) Ohliger				
Emergency Med Nursing	Air Force	Nursing Champion - Lt Col Peter Kulis				
Emergency Med Nursing	Army	MAJ Shane Obanion				
Emergency Med Nursing	Navy	LCDR Brookes Englebert				



KSA Blueprint Session Participants

Tri-Service representatives were selected from each specialty to participate in the KSA development

Specialty	Service	Name			
Orthopedic Surgery	Air Force	Champion - Lt Col Chris Lebrun			
Orthopedic Surgery	Air Force	Col Michael Charlton			
Orthopedic Surgery	Air Force	Lt Col Erik Nott			
Orthopedic Surgery	Air Force	Lt Col James Dombrowski			
Orthopedic Surgery	Air Force	Maj Ryan Finnan			
Orthopedic Surgery	Army	LTC Kenneth Nelson			
Orthopedic Surgery	Army	LTC Mark McAndrew			
Orthopedic Surgery	Army	LTC Jean-Claude D'Alleyrand			
Orthopedic Surgery	Navy	CDR George Nanos			
Orthopedic Surgery	Navy	CDR Charles Osier			
Orthopedic Surgery	Navy	LCDR Christopher Smith			

