

NCR BRAC Subcommittee Report

Kenneth W. Kizer, MD, MPH Chairman March 9, 2009



NCR BRAC Advisory Subcommittee

- Convened to advise DoD on the establishment of an integrated service delivery network (IDN) in the NCR service area
- Additionally charged to conduct an independent design review of the plans for the Walter Reed National Military Medical Center and new community hospital at Fort Belvoir



PL 110-417 (NDAA 2009), Section 2721 Independent Design Review

- NDAA 2009 calls for an independent design review of:
 - ✓ Walter Reed National Military Medical Center
 - ✓ New community hospital at Fort Belvoir
- > Questions to be answered:
 - ✓ Will the design achieve the goal of providing "world-class medical facilities"?
 - ✓ If not, what changes should be made to ensure the construction of world-class medical facilities?



PL 110-417 (NDAA 2009), Section 2721 Corollary Questions

- What is a "world class medical facility"?
- Is DOD's approach to design and construction of the WRNMMC sound?
- Is there any reason to call a halt to construction at this time?
- Are there other considerations that must be dealt with?



NRC BRAC Subcommittee Process

- Subcommittee supplemented with SMEs
- Multiple in-person meetings and conference calls
- Extensive review of facility plans and other documents; heard numerous presentations
 - ✓ Re: what is "world class" hospital design
 - ✓ Re: plans for these two facilities
- Outside review of "world class" definition by leaders in healthcare



NCR BRAC Subcommittee Findings What is a "world class medical facility"?

- "World class" is a descriptor increasingly used in healthcare to convey an impression of being "among the best in the world"
- No recognized body has established an operational definition
- Subcommittee developed a definition
 - extensive review of documents
 - committee's considerable collective experience and expertise
 - ✓ favorable reviews and helpful suggestions from dozens of healthcare luminaries



NCR BRAC Subcommittee Findings What is a "world class medical facility"?

- Qualities that can be measured with current methods (Appendix A)
 - √ 6 domains
 - √ 18 conditions
- Qualities that cannot be measured with current methods
 - routinely goes above and beyond what is required
 - ✓ the whole is greater than the sum of the parts
 - advances the frontiers of knowledge and pioneers improved processes of care
 - makes the extraordinary ordinary and the exceptional routine



Is the DOD's approach to the design and construction of the WRNMMC sound?

- Yes; design process shortened timeline, and still provided flexibility in comparison to traditional MILCON process.
- Present inability to complete renovations at NNMC/WRNMMC because of limitations in BRAC funding process is a serious problem.



- NCR IDN concept is sound and should improve service delivery
- A lot of diligent work has been done, but efforts are hampered by an ambiguous vision, unclear chain of command and incomplete funding due to its multiple sources having different requirements
- Plans for Fort Belvoir Hospital appear to be well conceived; some areas where improvements could be made



- Variable use of input from users (patients, clinicians, staff)
- Needed culture change to support the NCR IDN not occurring by design
- Insufficient demand analysis for WRNMMC
- No "master plan" for WRNMMC or NCR IDN
- Present inability to complete renovations at NNMC/WRNMMC because of limitations in BRAC funding process is a serious problem



- Current WRNMMC plan has significant deficiencies
 - ✓ some non-conformance with Joint Commission standards
 - ✓ surgical suite deficiencies
 - hospital bed plan incomplete
 - no simulation labs
 - information technology plans need additional work
 - approach to medical records needs further review
 - ✓ strategic technology plan needed
 - ✓ location of dialysis unit problematic
 - ✓ plans for support services incomplete



NCR BRAC Subcommittee Recommendations

- Empower a single official with complete organizational and budgetary authority
- Develop a master plan for both WRNMMC and NCR IDN
- Begin engineering needed culture change
- Correct identified plan deficiencies
- More fully incorporate end-user input into plans
- Evaluate design processes for future use in MHS capital projects
- Continue with construction and backfill renovations



Further Subcommittee Process

- Finalize report
- Present and discuss findings as requested
- Continue with review of the development of the NCR integrated delivery network
- Otherwise as directed