

Referrals to an Advanced Rehabilitation Center (ARC)

Inpatient to inpatient referrals- Coordinate directly with specialty providers or Trauma Service. To facilitate the process, call Patient Administration at 301-295-2126 and inform them this is a Provider One Call. They will collect necessary information and contact the appropriate service that will be accepting the patient to facilitate provider to provider hand-off.

For patient transport, contact the Theater Patient Movement Requirements Center (TPMRC) at 618-220-1420 or 618-229-4200/4129 to obtain contact information for the closest military base. Once contacted, that MTF will initiate/assist the non DoD facility to initiate a Patient Movement Report and get it submitted to the Air Evacuation office. The MTF/ sending facility will need to submit a referral to TRICARE to request ground transportation.

Outpatient referrals-For patients eligible to receive care at an MTF (active duty, retired/medically retired Veterans, eligible dependents or Secretarial Designees):

A referral from their PCM or referring specialty provider is entered in AHLTA/CHCS for service needed (PM&R, Ortho, Vascular, Trauma, etc.) specifying the desired MTF (WRNMMC). If you have an accepting provider specify his/her name in referral, and specify why you are referring the patient. Print a copy and fax to 301-400-2190. Referral Management enters the referral in the WRNMMC system and sends it to specialty clinic for review. This step is necessary because unlike AHLTA, CHCS systems do not talk to each other. The Referral Management POC can be reached at 301-400-0404.

For Veterans who are not dual eligible, the PCM needs to enter Inter-facility specialty consult (with specifics-who, what, where, why) to be processed through the Fee Based Office at their VAMC, then faxed to 301-400-2190 or emailed to dha.bethesda.va-support.list.wrnm-epro-bldg62@mail.mil. The EPRO/VA Sharing office will coordinate with the FBO for authorizations and funding. VA Sharing Office POCs can be reached at 301-319-4630 or 301-319-4631.

For amputation care referrals, when received through Referral Management or directly provider to provider (PM&R, Ortho, Vascular, Trauma etc.), the points of contact are the WRNMMC Amputee Care Coordinators, at 301-400-1482 or 301-295-8958.

Upon receiving referral information, the Amputee Care Coordinators will verify eligibility, registration to MTF, contact appropriate providers, and provide patient/provider's contact information, assist with referral process through MTF (WRNMMC), and coordinate appointment scheduling, lodging information, paperwork required by units, etc.

Other patient care categories the Amputee Care Coordinators will assist with are elective amputations, residual limb complications, post amputation/outpatient rehabilitation, and prosthetics related care.

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Referrals to Walter Reed National Military Medical Center and the Military Advanced Training Center (WRNMMC / MATC):

For additional information or assistance please contact-WRNMMC Amputee Care Coordinators, Referral Management 301-400-0404, or VA Sharing Office 301-319-4630/301-319-4631, dha.bethesda.ha-support.list.wrnm-epro-bldg62@mail.mil.

Referrals to Naval Medical Center San Diego and the Comprehensive Combat and Complex Casualty Care (C5):

External inpatient referrals:

Communicate directly with specialty providers or the Trauma/Acute Care Service.
Duty Phone for Trauma/Acute Care Consults: (619) 453-7013

Outpatient referrals (post inpatient and before any outpatient rehabilitation has been initiated):
The referring physician places a consult to NMCS D PM&R.

General information for C5: 619-532-7533.

<http://www.med.navy.mil/sites/nmcsd/Pages/Care/C5.aspx>

Coordinating Points of Contact:

Trauma Program Manager: Office: 619-532-7106/ Cell: 619-822-9720

Senior Nurse Officer: Office: 619-532-6044

Referrals to San Antonio Military Medical Center / Brooke Army Medical Center and the Center for the Intrepid (CFI):

The referring physician places a consult to the SAMMC/BAMC CFI program.

Patient Administration: 210-916-2733 (Admissions and Dispositions)

The Case Manager: (210) 916-5463