

**AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT**

1. Contract ID Code: J  
 Page 1 of Pages 3

2. Amendment/Modification No. 01  
 3. Effective Date 11 December 2009  
 4. Requisition/Purchase Req. No. 10-CMB-0084  
 5. Project No. (if applicable) 14963

6. Issued By Code H94002  
 DEPARTMENT OF DEFENSE  
 TRICARE MANAGEMENT ACTIVITY/CM  
 16401 E. CENTRETECH PARKWAY  
 AURORA, CO 80011-9066  
 ANGIE FIGUEROA 303-676-3626

7. Administered By (if other than Item 6) Code  
 SEE BLOCK 6

8. Name and Address of Contractor (No., Street, County, and Zip Code)  
 INTERNATIONAL SOS ASSISTANCE, INC. Vendor ID: 00000340  
 3600 HORIZON BLVD, SUITE 300 DUNS: 020411393  
 TREVOSE PA 19053 CAGE: IPS09

(X) 9A. Amendment of Solicitation No.  
 9B. Date (See Item 11)  
 X 10A. Modification of Contract/Order No. H94002-10-D-0001 0001  
 10B. Date (See Item 13) October 21, 2009

Code Facility Code  
 11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers  is extended  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:  
 (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. Accounting and Appropriation Data (if required)  
 \$ US 0.00

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

(x) A. This change order is issued pursuant to: (Specify authority) The changes set forth in item 14 are made in the Contract Order No. in item 10A.  
 B. The above numbered Contract/Order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) Set fourth item 14, pursuant to the authority of FAR 43.103 (b)  
 X C. This supplemental agreement is entered into pursuant to authority of: FAR 43.103(a)(3)  
 D. Other (Specify type of modification and authority)

E. IMPORTANT: Contractor  is not,  is required to sign this document and return 1 copies to the issuing office.

14. Description of Amendment/Modification (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

A. The purpose of this modification is to change the quantity ordered/accepted, unit of issue and unit price of contract line item number 0002, DIACAP certification.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. Name and Title of Signer (Type or Print)  
 SANDRA W. JOHNSON  
 SR. EXEC. VICE PRESIDENT  
 SANDRA.JOHNSON@INTERNATIONALSOS.COM

15B. Contractor/Officer  
 (Signature of person authorized to sign)

15C. Date Signed  
 12/11/09

16A. Name and title of Contracting Officer (Type or Print)  
 ROSE ROACH  
 Contracting Officer  
 303-676-3675  
 rose.roach@tma.osd.mil

16B. United States of America  
 (Signature of Contracting Officer)

16C. Date Signed  
 7 Jan 10

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
0002	DIACAP CERTIFICATION Administrative and support cost associated with providing the services as stated in the Statement of Work, Section C-7.8.4. and C-7.9.8. of the contract.			(b)(4)	

B. In accordance with paragraph A. above, the quantity ordered/accepted, unit, and unit price of contract line item number (CLIN) 0002 DIACAP CERTIFICATION is changed as reflected on page 2 of this modification and outlined as follows:

	FROM	TO
Quantity	(b)(4)	
Unit		
Unit Price		

C. All other terms and conditions remain unchanged.

2. Amendment/Modification No. 03	3. Effective Date 8 Jun 10	4. Requisition/Purchase Req. No. 10-MBRS-0228	5. Project No. (if applicable) 14855
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6. Issued By DEPARTMENT OF DEFENSE TRICARE MANAGEMENT ACTIVITY/CM 16401 E. CENTRETECH PARKWAY AURORA, CO 80011-9066 JOHN PARKER 303-676-3582	Code H94002	7. Administered By (If other than Item 6) SEE BLOCK 6	Code
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8. Name and Address of Contractor (No., Street, County, and Zip Code)  INTERNATIONAL SOS ASSISTANCE, INC. 3600 HORIZON BLVD, SUITE 300 TREVOSE PA 19053	Vendor ID: 00000340 DUNS: 020411393  CAGE: IPS09	(X)	9A. Amendment of Solicitation No.
			9B. Date (See Item 11)
		X	10A. Modification of Contract/Order No. H94002-10-D-0001 0001
			10B. Date (See Item 13) Oct 16, 2009
Code	Facility Code		

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers  is extended  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:  
 (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. Accounting and Appropriation Data (if required)  
9710100130.1889.102000 \$ US (b)(4)

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT/ORDERS.  
IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

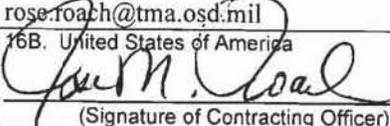
- A. This change order is issued pursuant to: (Specify authority) The changes set forth in item 14 are made in the Contract Order No. in item 10A.
- B. The above numbered Contract/Order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) Set fourth item 14, pursuant to the authority of FAR 43.103 (b)
- C. This supplemental agreement is entered into pursuant to authority of:
- D. Other (Specify type of modification and authority)  
Unilateral modification IAW FAR 52.216-22

**E. IMPORTANT:** Contractor  is not,  is required to sign this document and return \_\_\_\_\_ copies to the issuing office.

**14. Description of Amendment/Modification (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)**

A. The purpose of this modification is to incorporate the requirements of TRICARE Operations Manual Change 19 and the deletion or Contract Section C-7.7.6 into the delivery order effective the date of this modification. This change directs the TRICARE Overseas Program contractor to assume adjudication and payments of all overseas Supplemental Health Care Program (SHCP) claims. Overseas Military Treatment Facilities will no longer be responsible for paying these claims. This change will mitigate the possibility of duplicate payments and will improve claims data quality since all overseas claims will be adjudicated via the same process. This Manual change has been incorporated into the contract by contract modification P00004.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. Name and Title of Signer (Type or Print)	16A. Name and title of Contracting Officer (Type or Print) ROSE ROACH Contracting Officer rose.roach@tma.osd.mil 303-676-3675		
15B. Contractor/Offeror  (Signature of person authorized to sign)	15C. Date Signed	16B. United States of America  (Signature of Contracting Officer)	16C. Date Signed 8 Jun 10

SCHEDULE

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
0004	Supplemental Health Care Program Start-up Costs IAW TRICARE Operations Manual Change 19.			(b)(4)	

B. In accordance with the Manual change the effective date of this change is the effective date of this modification and the implementation date is September 1, 2010. The contractor is required to notify the Contracting Officer within ten calendar days after receipt of this change if the implementation date cannot be met.

C. As a result of this modification, FY-10 CLIN funding is hereby added as depicted below.

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
0004			(b)(4)		10

D. Under the Changes Clause, the Contractor must assert its right to an adjustment within thirty (30) days from the date of receipt of the written order.

E. As a result of this modification the Delivery Order price and obligation amount is unchanged.

F. All other terms and conditions of this contract remain unchanged and in full effect.

2. Amendment/Modification No. 45	3. Effective Date 21 July 2010	4. Requisition/Purchase Req. No. 10-ROL-0034	5. Project No. (if applicable) 15069
6. Issued By DEPARTMENT OF DEFENSE TRICARE MANAGEMENT ACTIVITY/CM 16401 E. CENTRETECH PARKWAY AURORA, CO 80011-9066 JOHN PARKER 303-676-3582		7. Administered By (if other than Item 6) SEE BLOCK 6	

8. Name and Address of Contractor (No., Street, County, and Zip Code)  INTERNATIONAL SOS ASSISTANCE, INC. 3600 HORIZON BLVD, SUITE 300 TREVOSE PA 19053	(X)	9A. Amendment of Solicitation No.
Vendor ID: 00000340 DUNS: 020411393  CAGE: IPS09		9B. Date (See Item 11)
	X	10A. Modification of Contract/Order No. H94002-10-D-0001 0001
		10B. Date (See Item 13) Oct 16, 2009

Code	Facility Code
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**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers  is extended  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. Accounting and Appropriation Data (if required) 9710100130.1889.102000 \$ US	(b)(4)
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**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT/ORDERS.  
IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

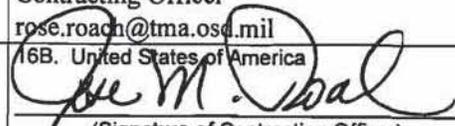
(x)	A. This change order is issued pursuant to: (Specify authority) The changes set forth in item 14 are made in the Contract Order No. in item 10A.
	B. The above numbered Contract/Order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) Set forth item 14, pursuant to the authority of FAR 43.103 (b)
	C. This supplemental agreement is entered into pursuant to authority of:
X	D. Other (Specify type of modification and authority) Unilateral modification IAW FAR 52.216-22

**E. IMPORTANT:** Contractor  is not,  is required to sign this document and return \_\_\_\_\_ copies to the issuing office.

**14. Description of Amendment/Modification (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)**

A. The purpose of this modification is to fund Contract Line Item Number (CLIN) 0006 which was added to the contract by modification P00006 and added Contracting Officer directed travel.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. Name and Title of Signer (Type or Print)	16A. Name and title of Contracting Officer (Type or Print) ROSE ROACH Contracting Officer rose.roach@tma.osd.mil	303-676-3675
15B. Contractor/Offeror  (Signature of person authorized to sign)	15C. Date Signed	16B. United States of America  (Signature of Contracting Officer)
		16C. Date Signed 21 Jul 10

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
0006	Contracting Officer Directed Travel in accordance with contract section C-7.14. (This is a cost reimbursement line item)	1	LT	30,000.00	30,000.00

B. As a result of this modification, FY-10 CLIN funding is hereby added as depicted below.

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
0006		\$0.00	\$30,000.00	\$30,000.00	10

C. As a result of this modification the Delivery Order price and obligation amount is increased by \$30,000.00.

D. All other terms and conditions of this delivery order remain unchanged and in full effect.

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>			1. Contract ID Code M	Page of Pages 1 3
2. Amendment/Modification No. 66	3. Effective Date 24 Aug 10	4. Requisition/Purchase Req. No. 10-MBRS-0438	5. Project No. (if applicable) 14832	
6. Issued By DEPARTMENT OF DEFENSE TRICARE MANAGEMENT ACTIVITY/CM 16401 E. CENTRETECH PARKWAY AURORA, CO 80011-9066 JOHN PARKER 303-676-3582		Code HT9402	7. Administered By (if other than Item 6) SEE BLOCK 6 Code	
8. Name and Address of Contractor (No., Street, County, and Zip Code)  INTERNATIONAL SOS ASSISTANCE, INC. 3600 HORIZON BLVD, SUITE 300 TREVOSE PA 19053			Vendor ID: 00000340 DUNS: 020411393  CAGE: 1PS09	<input checked="" type="checkbox"/> 9A. Amendment of Solicitation No. <input type="checkbox"/> 9B. Date (See Item 11) <input checked="" type="checkbox"/> 10A. Modification of Contract/Order No. H94002-10-D-0001 0001 <input checked="" type="checkbox"/> 10B. Date (See Item 13) Oct 16, 2009
Code	Facility Code			

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers  is extended  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

**12. Accounting and Appropriation Data (if required)**

9710100130.1889.102000 \$ US (b)(4)

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT/ORDERS.  
IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

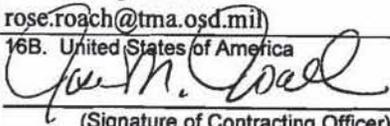
<input checked="" type="checkbox"/>	A. This change order is issued pursuant to: (Specify authority) The changes set forth in item 14 are made in the Contract Order No. in item 10A. FAR 52.243-1, Changes - Fixed Price, Alt. 1
<input type="checkbox"/>	B. The above numbered Contract/Order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) Set fourth item 14, pursuant to the authority of FAR 43.103 (b)
<input type="checkbox"/>	C. This supplemental agreement is entered into pursuant to authority of:
<input type="checkbox"/>	D. Other (Specify type of modification and authority)

**E. IMPORTANT:** Contractor  is not,  is required to sign this document and return \_\_\_\_\_ copies to the issuing office.

**14. Description of Amendment/Modification (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)**

A. The purpose of this modification is to incorporate the requirements of TRICARE Systems Manual Change 18 into the delivery order effective the date of this modification. Electronic Questionnaires for Investigations Processing (e-QIP) is a secure Office of Personnel Management (OPM) web-based automated system which facilitates processing of SF 85, SF 85P and SF 86 so that all applications for Public Trust positions will be submitted electronically. This change adds a requirement for contractors to conduct a pre-employment screening for individuals who apply for positions that require an ADP/IT trustworthiness determination background check, a requirement for contractors to notify TRICARE Management Activity Personnel Security Division (TMA PSD) of terminated employees who have been issued Common Access Cards (CACs) and updates to supporting references. These Manual changes have been incorporated into the contract by contract modification P00069.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. Name and Title of Signer (Type or Print)		16A. Name and title of Contracting Officer (Type or Print) ROSE ROACH Contracting Officer rose.roach@tma.osd.mil 303-676-3675	
15B. Contractor/Offeror  (Signature of person authorized to sign)	15C. Date Signed	16B. United States of America  (Signature of Contracting Officer)	16C. Date Signed 24 Aug 10

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
0010	Electronic Questionnaires for Investigations Processing (eQIP) Start up costs IAW TSM 18.			(b)(4)	

- B. In accordance with the Manual change the effective date of this change is October 1, 2009 and the implementation date is 30 days from the date of this modification. The contractor is required to notify the Contracting Officer within ten calendar days after receipt of this change if the implementation date cannot be met.
- C. As a result of this modification, FY-10 CLIN funding is hereby added as depicted below.

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
0010		(b)(4)			10

- D. Under the Changes Clause, the Contractor must assert its right to an adjustment within thirty (30) days from the date of receipt of the written order.
- E. As a result of this modification the Delivery Order price and obligation amount is unchanged.
- F. All other terms and conditions of this contract remain unchanged and in full effect.

**AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT**

1. Contract ID Code  
M

Page of Pages  
1 3

2. Amendment/Modification No.  
70

3. Effective Date  
1 Nov 10

4. Requisition/Purchase Req. No.  
11-CMB-0036

5. Project No. (if applicable)  
14832

6. Issued By  
DEPARTMENT OF DEFENSE  
TRICARE MANAGEMENT ACTIVITY/CM  
16401 E. CENTRETECH PARKWAY  
AURORA, CO 80011-9066  
JOHN PARKER 303-676-3582

Code HT9402

7. Administered By (if other than Item 6)  
SEE BLOCK 6

Code

8. Name and Address of Contractor (No., Street, County, and Zip Code)

INTERNATIONAL SOS ASSISTANCE, INC.  
3600 HORIZON BLVD, SUITE 300  
TREVOSE PA 19053

Vendor ID: 00000340  
DUNS: 020411393  
CAGE: 1PS09

(X) 9A. Amendment of Solicitation No.

9B. Date (See Item 11)

X 10A. Modification of Contract/Order No.  
H94002-10-D-0001 0001

10B. Date (See Item 13)  
Oct 16, 2009

Code Facility Code

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers  is extended  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. Accounting and Appropriation Data (if required)  
9710100130.1889.102000 \$ US (b)(4)

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

(x) A. This change order is issued pursuant to: (Specify authority) The changes set forth in item 14 are made in the Contract Order No. in item 10A.

B. The above numbered Contract/Order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) Set fourth item 14, pursuant to the authority of FAR 43.103 (b)

C. This supplemental agreement is entered into pursuant to authority of:

X D. Other (Specify type of modification and authority)  
Unilateral modification IAW FAR 52.216-22

E. IMPORTANT: Contractor  is not,  is required to sign this document and return \_\_\_\_\_ copies to the issuing office.

**14. Description of Amendment/Modification (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)**

A. The purpose of this modification is to decrease the price and obligation amount of CLIN 0010 as a result of change order P00069 being definitized on P00085.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. Name and Title of Signer (Type or Print)

16A. Name and title of Contracting Officer (Type or Print)  
ROSE ROACH 303-676-3675  
Contracting Officer  
rose.roach@tma.osd.mil

15B. Contractor/Offeror

15C. Date Signed

16B. United States of America

16C. Date Signed  
1 Nov 10

(Signature of person authorized to sign)

(Signature of Contracting Officer)

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
0010	Electronic Questionnaires for Investigations Processing (eQIP) Start up costs IAW TSM 18.	1	EA	0.00	0.00

B. As a result of this modification, FY-10 CLIN funding is hereby deleted as depicted below.

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
0010	66	(b)(4)			10

C. As a result of this modification the Delivery Order price and obligation amount is decreased by

(b)(4)

D. All other terms and conditions of this delivery order remain unchanged and in full effect.

**ORDER FOR SUPPLIES OR SERVICES**

1. CONTRACT/PURCH ORDER/AGREEMENT NO. H9400210D0001		2. DELIVERY ORDER/CALL NO. 0001		3. DATE OF ORDER/CALL (YYYYMMDD) 2009 Oct 16		4. REQUISITION/PURCH REQUEST NO. 10-ROL-0006		5. PRIORITY	
6. ISSUED BY DEPARTMENT OF DEFENSE TRICARE MANAGEMENT ACTIVITY/CM 16401 E. CENTRETECH PARKWAY AURORA, CO 80011-9066 JOHN PARKER 303-676-3582 john.parker.ctr@tma.osd.mil				7. ADMINISTERED BY (If Other Than 6) DEPARTMENT OF DEFENSE TRICARE MANAGEMENT ACTIVITY/CM 16401 E. CENTRETECH PARKWAY AURORA, CO 80011-9066		8. DELIVERY FOB <input checked="" type="checkbox"/> DESTINATION <input type="checkbox"/> OTHER (See Schedule if Other)			
9. CONTRACTOR INTERNATIONAL SOS ASSISTANCE, INC. 3600 HORIZON BLVD, SUITE 300 TREVOSE PA 19053 SANDRA JOHNSON 215-942-8031				FACILITY VENDOR ID 00000340 CAGE CODE IPS09 TIN 911501877		10. DELIVER TO FOB POINT BY (Date) (YYYYMMDD)		11. X IF BUSINESS IS <input type="checkbox"/> SMALL <input type="checkbox"/> SMALL DISADVANTAGED <input type="checkbox"/> WOMEN-OWNED	
14. SHIP TO Ult Dest: BLANK DEPARTMENT OF DEFENSE TRICARE MANAGEMENT ACTIVITY/CM 16401 E. CENTRETECH PARKWAY AURORA, CO 80011-9066				15. PAYMENT WILL BE MADE BY (RMF) DEPARTMENT OF DEFENSE (RMF) FINANCE AND ACCOUNTING BRANCH 16401 E. CENTRETECH PARKWAY AURORA, CO 80011-9066		12. DISCOUNT TERMS Net 30		13. MAIL INVOICES TO THE ADDRESS IN BLOCK	
16. DELIVERY/ CALL TYPE OF ORDER		<input checked="" type="checkbox"/> This delivery order/call is issued on another Government agency or in accordance with and subject to terms and conditions of above numbered contract.		Reference your		Furnish the following on terms specified herein.			
<input type="checkbox"/> PURCHASE		ACCEPTANCE . THE CONTRACTOR HEREBY ACCEPTS THE OFFER REPRESENTED BY THE NUMBERED PURCHASE ORDER AS IT MAY PREVIOUSLY HAVE BEEN OR IS NOW MODIFIED, SUBJECT TO ALL OF THE FORTH, AND AGREES TO PERFORM THE SAME.							

NAME OF CONTRACTOR	SIGNATURE	TYPED NAME AND TITLE	DATE SIGNED (YYYYMMDD)
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If this box is marked, supplier must sign Acceptance and return the following number of copies:

17. ACCOUNTING AND APPROPRIATION DATA/LOCAL USE  
9710100130.1889.102000 (b)(4)

18. ITEM NO.	19. SCHEDULE OF SUPPLIES/SERVICES	20. QUANTITY ORDERED/ ACCEPTED*	21. UNIT	22. UNIT PRICE	23. AMOUNT
0001	TRANSITION IN Planning and Implementation of Transitioning In as stated in the Statement of Work, Section C-7.12. of the contract. Per Lot (LT).			(b)(4)	

*If quantity accepted by the Government is same as quantity ordered, indicate by X. If different, enter actual quantity accepted below quantity ordered and encircle.	24. UNITED STATES OF AMERICA THOMAS L GRIFFIN By: <i>Thomas L Griffin</i> tom.griffin@tma.osd.mil	25. TOTAL \$ 26. DIFFERENCES	(b)(4)
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27a. QUANTITY IN COLUMN 20 HAS BEEN

INSPECTED  RECEIVED  ACCEPTED AND CONFORMS TO THE CONTRACT EXCEPT AS NOTED:

b. SIGNATURE OF AUTHORIZED GOVERNMENT REPRESENTATIVE		c. DATE (YYYYMMDD)	d. PRINTED NAME AND TITLE OF AUTHORIZED GOVERNMENT REPRESENTATIVE	
e. MAILING ADDRESS OF AUTHORIZED GOVERNMENT REPRESENTATIVE		28. SHIP NO.	29. D.O. VOUCHER NO.	30. INITIALS
f. TELEPHONE NUMBER	g. E-MAIL ADDRESS	31. PAYMENT <input type="checkbox"/> PARTIAL <input type="checkbox"/> FINAL		32. PAID BY
36. I CERTIFY THIS ACCOUNT IS CORRECT AND PROPER FOR PAYMENT.		33. AMOUNT VERIFIED CORRECT FOR		34. CHECK NUMBER
a. DATE (YYYYMMDD)	b. SIGNATURE AND TITLE OF CERTIFYING OFFICER		35. BILL OF LADING NO.	
37. RECEIVED AT	38. RECEIVED BY (Print)	39. DATE RECEIVED (YYYYMMDD)	40. TOT CONTAINERS	41. S/R ACCOUNT NO.
				42. S/R VOUCHER NO.

NAME OR ADDRESS OF CONTRACTOR  
INTERNATIONAL SOS ASSISTANCE, INC. 00000340

18. ITEM NO.	19. SCHEDULE OF SUPPLIES/SERVICES	20. QUANTITY ORDERED/ACCEPTED*	21. UNIT	22. UNIT PRICE	23. AMOUNT
0002	DIACAP CERTIFICATION Administrative and Support cost associated with providing the services as stated in the Statement of Work, Section C-7.8.4. and C-7.9.8. of the contract. Per Lot (LT).				
0003	TRANSITION IN REPORTS/PLANS, CONTRACT DATA REQUIREMENTS LIST (DD Form 1423) Reports/Plans as stated in Section F of the Contract. Per Lot (LT).				



A. Period of performance for this Delivery Order is November 1, 2009 through August 31, 2010.

B. Funds in the amount of (b)(4) are hereby obligated for the Base Year transition-in period of performance.

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>	1. Contract ID Code M	Page of Pages 1 3
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2. Amendment/Modification No. 04	3. Effective Date 14 Sep 10	4. Requisition/Purchase Req. No. 10-MBRS-0404	5. Project No. (if applicable) 15019
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6. Issued By DEPARTMENT OF DEFENSE TRICARE MANAGEMENT ACTIVITY/CM 16401 E. CENTRETECH PARKWAY AURORA, CO 80011-9066 JOHN PARKER 303-676-3582	Code HT9402	7. Administered By (if other than Item 6) SEE BLOCK 6	Code
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8. Name and Address of Contractor (No., Street, County, and Zip Code)  INTERNATIONAL SOS ASSISTANCE, INC. 3600 HORIZON BLVD, SUITE 300 TREVOSE PA 19053	Vendor ID: 00000340 DUNS: 020411393  CAGE: 1PS09	(X)	9A. Amendment of Solicitation No.
			9B. Date (See Item 11)
		X	10A. Modification of Contract/Order No. H94002-10-D-0001 0002
			10B. Date (See Item 13) Aug 31, 2010

Code	Facility Code
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**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers  is extended  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. Accounting and Appropriation Data (if required)  
9710100130.1889.102000 \$ US (b)(4)

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT/ORDERS.  
IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

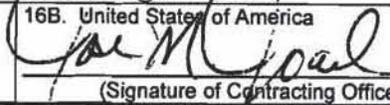
(x)	A. This change order is issued pursuant to: (Specify authority) The changes set forth in item 14 are made in the Contract Order No. in item 10A. FAR 52.243-1, Changes - Fixed Price, Alt. 1
X	B. The above numbered Contract/Order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) Set fourth item 14, pursuant to the authority of FAR 43.103 (b)
	C. This supplemental agreement is entered into pursuant to authority of:
	D. Other (Specify type of modification and authority)

**E. IMPORTANT:** Contractor  is not,  is required to sign this document and return \_\_\_\_\_ copies to the issuing office.

**14. Description of Amendment/Modification (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)**

A. The purpose of this modification is to incorporate the requirements of TRICARE Operations Manual Change 23 and TRICARE Systems Manual Change 20 into the delivery order effective the date of this modification. This change updates existing procedures and policies related to the TRICARE Reserve Select (TRS) health plan. These Manual changes have been incorporated into the contract by contract modification P00079.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. Name and Title of Signer (Type or Print)	16A. Name and title of Contracting Officer (Type or Print) ROSE ROACH Contracting Officer rose.roach@tma.osd.mil	303-676-3675
15B. Contractor/Offeror  (Signature of person authorized to sign)	15C. Date Signed	16B. United States of America  (Signature of Contracting Officer)
		16C. Date Signed 14 Sep 10

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
1009AA	Implementation costs for TRICARE Reserve Select Updates IAW modification P00079.			(b)(4)	

- B. In accordance with the Manual change the effective date of this change is October 1, 2010 and the implementation date is September 1, 2010. The contractor is required to notify the Contracting Officer within ten calendar days after receipt of this change if the implementation date cannot be met.
- C. As a result of this modification, FY-10 CLIN funding is hereby added as depicted below.

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1009AA		(b)(4)			

- D. Under the Changes Clause, the Contractor must assert its right to an adjustment within thirty (30) days from the date of receipt of the written order.
- E. As a result of this modification the Delivery Order price and obligation amount is unchanged.
- F. All other terms and conditions of this contract remain unchanged and in full effect.

**AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT**

1. Contract ID Code  
M

Page of Pages  
1 3

2. Amendment/Modification No. 07	3. Effective Date 20 Sep 10	4. Requisition/Purchase Req. No. 10-MBRS-0452	5. Project No. (if applicable) 14972
6. Issued By DEPARTMENT OF DEFENSE TRICARE MANAGEMENT ACTIVITY/CM 16401 E. CENTRETECH PARKWAY AURORA, CO 80011-9066 JOHN PARKER 303-676-3582		7. Administered By (if other than Item 6) SEE BLOCK 6	

8. Name and Address of Contractor (No., Street, County, and Zip Code)		(X)	9A. Amendment of Solicitation No.
INTERNATIONAL SOS ASSISTANCE, INC. 3600 HORIZON BLVD, SUITE 300 TREVOSSE PA 19053			9B. Date (See Item 11)
Vendor ID: 00000340 DUNS: 020411393  CAGE: 1PS09		X	10A. Modification of Contract/Order No. H94002-10-D-0001 0002
Code			10B. Date (See Item 13) Aug 31, 2010
Facility Code			

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers  is extended  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

**12. Accounting and Appropriation Data (if required)**

9710100130.1889.102000 \$ US (b)(4)

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

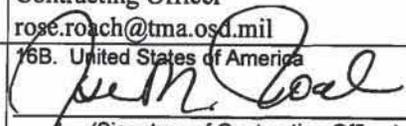
(x)	A. This change order is issued pursuant to: (Specify authority) The changes set forth in item 14 are made in the Contract Order No. in item 10A.
X	FAR 52.243-1, Changes - Fixed Price, Alt. 1
	B. The above numbered Contract/Order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) Set fourth item 14, pursuant to the authority of FAR 43.103 (b)
	C. This supplemental agreement is entered into pursuant to authority of:
	D. Other (Specify type of modification and authority)

**E. IMPORTANT:** Contractor  is not,  is required to sign this document and return \_\_\_\_\_ copies to the issuing office.

**14. Description of Amendment/Modification (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)**

A. The purpose of this modification is to incorporate the requirements of TRICARE Operations Manual Change 24 and TRICARE Systems Manual Change 21 into the delivery order effective the date of this modification. This change implements Section 706 of the NDAA FY 2010 that applies to disabled TRICARE beneficiaries under age 65 who were awarded Medicare Part B October 1, 2009 or later when Medicare Part A is effective at a minimum, six months prior to the Medicare Part B effective date. These beneficiaries remain eligible for TRICARE for the period in which they have Medicare Part A only. The benefit's effective date is October 28, 2009 but it applies to any timely claim submitted after that date, even if the date of care covered by the claim occurred prior to October 28, 2009. These Manual changes have been incorporated into the contract by contract modification P00082.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. Name and Title of Signer (Type or Print)	16A. Name and title of Contracting Officer (Type or Print)
	ROSE ROACH Contracting Officer rose.roach@tma.osd.mil 303-676-3675
15B. Contractor/Offeror	15C. Date Signed
(Signature of person authorized to sign)	16B. United States of America  (Signature of Contracting Officer)
	16C. Date Signed 20 Sep 10

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
1009AB	Implementation costs for Dual Eligible Beneficiaries IAW modification P00082.				(b)(4)

B. In accordance with the Manual change the effective date of this change is October 28, 2009 and the implementation date is 30 days from the date of this modification. The contractor is required to notify the Contracting Officer within ten calendar days after receipt of this change if the implementation date cannot be met.

C. As a result of this modification, FY-10 CLIN funding is hereby added as depicted below.

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1009AB		(b)(4)			10

D. Under the Changes Clause, the Contractor must assert its right to an adjustment within thirty (30) days from the date of receipt of the written order.

E. As a result of this modification the Delivery Order price and obligation amount is unchanged.

F. All other terms and conditions of this contract remain unchanged and in full effect.

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>			1. Contract ID Code M	Page 1	of Pages 4
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2. Amendment/Modification No. 10	3. Effective Date Oct 1, 2010	4. Requisition/Purchase Req. No. 10-ROL-0043*A01	5. Project No. (if applicable) 15167
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6. Issued By DEPARTMENT OF DEFENSE TRICARE MANAGEMENT ACTIVITY/CM 16401 E. CENTRETECH PARKWAY AURORA, CO 80011-9066 JOHN PARKER 303-676-3582	Code HT9402	7. Administered By (If other than Item 6) SEE BLOCK 6	Code
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8. Name and Address of Contractor (No., Street, County, and Zip Code)  INTERNATIONAL SOS ASSISTANCE, INC. 3600 HORIZON BLVD, SUITE 300 TREVOSE PA 19053	Vendor ID: 0000340 DUNS: 020411393  CAGE: IPS09	(X) 9A. Amendment of Solicitation No.	9B. Date (See Item 11)
		X 10A. Modification of Contract/Order No. H94002-10-D-0001 0002	10B. Date (See Item 13) Aug 31, 2010

Code	Facility Code
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**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers  is extended  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:  
 (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. Accounting and Appropriation Data (if required)  
See Block 14 \$ US (b)(4)

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT/ORDERS.  
IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

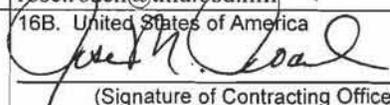
(x)	A. This change order is issued pursuant to: (Specify authority) The changes set forth in item 14 are made in the Contract Order No. in item 10A.
	B. The above numbered Contract/Order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) Set forth item 14, pursuant to the authority of FAR 43.103 (b)
	C. This supplemental agreement is entered into pursuant to authority of:
X	D. Other (Specify type of modification and authority) Unilateral modification IAW FAR 52.216-22

E. IMPORTANT: Contractor  is not,  is required to sign this document and return \_\_\_\_\_ copies to the issuing office.

14. Description of Amendment/Modification (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

A. The purpose of this modification is to increase the obligated amount for the period of performance through October 31, 2010. Funding is subject to the conditions of the FY 2011 Continuing Resolution Authority under H.R. 3081 except for CLIN 1013 which is not subject to the Continuing Resolution Authority .

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. Name and Title of Signer (Type or Print)	16A. Name and title of Contracting Officer (Type or Print) ROSE ROACH Contracting Officer rose.roach@tma.osd.mil
15B. Contractor/Offoror  (Signature of person authorized to sign)	15C. Date Signed
	16B. United States of America  (Signature of Contracting Officer)
	16C. Date Signed 1 Oct 10

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
1001AB	MANAGED CARE FEE - PRIME ENROLLED MEMBERS FY-11	3549018	MM		
1003AB	TRANSIENT CARE MANAGEMENT FY-11	1883	CS		
1004AB	TRANSLATION SERVICES FY-11	642	PG		
1005AB	Disease Management for Cancer Screening FY-11	2762	CS		
1005BB	Disease Management for Specific Disease States FY-11	853	CS		
1011AB	Contracting Officer Directed Travel FY-11	1	LT		
1012	CLAIMS PROCESSING FEE- TRICARE Eligible (Defense Healthcare Funds [DHF]) Administrative and Support costs associated with providing the services as stated in the Statement of Work, Section C-7.8. of the contract for Active Duty Service Members (ADSM), Active Duty Family Members (ADFM), Retirees, and Dependents of Retirees. Per Claim (CL). Estimated Quantities.	325000	CL		
1013	CLAIMS PROCESSING FEE- Medicare Eligible (Medicare Trust Fund) Administrative and Support costs associated with providing the services as stated in the Statement of Work, Section C-7.8. of the contract for Active Duty Service Members (ADSM), Active Duty Family Members (ADFM), Retirees, and Dependents of Retirees. Per Claim (CL). Estimated Quantities.	325000	CL		(b)(4)
1014AB	Medical Capability Report, Basic, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-11.	165	EA		
1014BB	Medical Capability Report, Extended, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-11.	165	EA		
1014CB	Medical Capability Report, Basic Updated, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-11.	165	EA		
1014DB	Medical Capability Report, Extended Updated, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-11.	165	EA		

B. Subject to the conditions of H.R. 3081, the Department of Defense Appropriations Act 2011, with the exception of CLIN 1013 which is not subject to the Continuing Resolution Authority, FY-11 funds in the amount of \$4,078,238.30 are hereby obligated for performance October 1, 2010 through October 31, 2010. FY-11 funds for performance after October 31, 2010 will be obligated when funds are available.

C. Funding by CLIN is as follows:

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1001AB		\$0.00	(b)(4)		CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1003AB		\$0.00	(b)(4)		CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1004AB		\$0.00	(b)(4)		CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1005AB		\$0.00	(b)(4)		CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1005BB		\$0.00	(b)(4)		CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1011AB		\$0.00	(b)(4)		CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1012	Basic	(b)(4)			10
					CRA-11
CLIN Totals					

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1013	Basic	(b)(4)			10
					11
CLIN Totals					

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1014AB		\$0.00	(b)(4)		CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1014BB		\$0.00	(b)(4)		CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1014CB		\$0.00	(b)(4)		CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1014DB		\$0.00	(b)(4)		CRA-11

Modification Totals

(b)(4)
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D. Accounting and Appropriation Data

FY	Accounting and Appropriation Data	Amount	Purchase Request
CRA- FY-11	9711110130.1889.102000	(b)(4)	10-ROL-0043*A01
FY-11	97XXX5472.18D9.000000		10-ROL-0043*A01
Total Amount			

E. As a result of this modification the Delivery Order price is unchanged and the obligation amount is increased by (b)(4)

F. All other terms and conditions of this contract remain unchanged and in full effect.

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>	1. Contract ID Code M	Page 1	of Pages 5
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2. Amendment/Modification No. 11	3. Effective Date 14 Oct 10	4. Requisition/Purchase Req. No. 10-ROL-0044*A01	5. Project No. (if applicable) 15167
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6. Issued By DEPARTMENT OF DEFENSE TRICARE MANAGEMENT ACTIVITY/CM 16401 E. CENTRETECH PARKWAY AURORA, CO 80011-9066 JOHN PARKER 303-676-3582	Code HT9402	7. Administered By (If other than Item 6) SEE BLOCK 6	Code
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8. Name and Address of Contractor (No., Street, County, and Zip Code)  INTERNATIONAL SOS ASSISTANCE, INC. Vendor ID: 00000340 3600 HORIZON BLVD, SUITE 300 DUNS: 020411393 TREVOSE PA 19053 CAGE: 1PS09	(X)	9A. Amendment of Solicitation No.
		9B. Date (See Item 11)
	X	10A. Modification of Contract/Order No. H94002-10-D-0001 0002
		10B. Date (See Item 13) Aug 31, 2010

Code	Facility Code
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**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers  is extended  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. Accounting and Appropriation Data (if required)  
See Block 14 \$ US (b)(4)

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT/ORDERS.  
IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

(x)	A. This change order is issued pursuant to: (Specify authority) The changes set forth in item 14 are made in the Contract Order No. in item 10A.
	B. The above numbered Contract/Order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) Set fourth item 14, pursuant to the authority of FAR 43.103 (b)
	C. This supplemental agreement is entered into pursuant to authority of:
X	D. Other (Specify type of modification and authority) Unilateral modification IAW FAR 52.216-22

E. IMPORTANT: Contractor  is not,  is required to sign this document and return \_\_\_\_\_ copies to the issuing office.

14. Description of Amendment/Modification (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)  
  
The purpose of this modification is to increase the obligated amount for the period of performance November 1, 2010 through November 30, 2010. Funding is subject to the conditions of the FY 2011 Continuing Resolution Authority under H.R. 3081 except for CLIN 1013 which is not subject to the Continuing Resolution Authority.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. Name and Title of Signer (Type or Print)	16A. Name and title of Contracting Officer (Type or Print) ROSE ROACH 303-676-3675 Contracting Officer rose.roach@tma.osd.mil
15B. Contractor/Offeror	16B. United States of America
(Signature of person authorized to sign)	(Signature of Contracting Officer)
15C. Date Signed	16C. Date Signed 14 Oct 10

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
1001AB	MANAGED CARE FEE - PRIME ENROLLED MEMBERS FY-11	3549018	MM	(b)(4)	
1003AB	TRANSIENT CARE MANAGEMENT FY-11	1883	CS		
1004AB	TRANSLATION SERVICES FY-11	642	PG		
1005AB	Disease Management for Cancer Screening FY-11	2762	CS		
1005BB	Disease Management for Specific Disease States FY-11	853	CS		
1011AB	Contracting Officer Directed Travel FY-11	1	LT		
1012	CLAIMS PROCESSING FEE- TRICARE Eligible (Defense Healthcare Funds [DHF]) Administrative and Support costs associated with providing the services as stated in the Statement of Work, Section C-7.8. of the contract for Active Duty Service Members (ADSM), Active Duty Family Members (ADFM), Retirees, and Dependents of Retirees. Per Claim (CL). Estimated Quantities.	325000	CL		
101201	CLAIMS PROCESSING FEE- TRICARE Eligible (Defense Healthcare Funds [DHF]) Estimated claims 28,000, FY-10 9710100130.1889.102000 claims funded 28,000.	0	CL	0.00	0.00
101202	CLAIMS PROCESSING FEE- TRICARE Eligible (Defense Healthcare Funds [DHF]) Estimated claims 297,000, FY-11 9711110130.1889.102000 claims funded 112,000.	0	CL	0.00	0.00
1013	CLAIMS PROCESSING FEE- Medicare Eligible (Medicare Trust Fund) Administrative and Support costs associated with providing the services as stated in the Statement of Work, Section C-7.8. of the contract for Active Duty Service Members (ADSM), Active Duty Family Members (ADFM), Retirees, and Dependents of Retirees. Per Claim (CL). Estimated Quantities.	325000	CL	(b)(4)	
101301	CLAIMS PROCESSING FEE- Medicare Eligible (Medicare Trust Fund) Estimated claims 28,000, FY-10 97XXXX5472.18D9.000000 claims funded 28,000.	0	CL	0.00	0.00
101302	CLAIMS PROCESSING FEE- Medicare Eligible (Medicare Trust Fund) Estimated claims 297,000, FY-11 97XXXX5472.18D9.000000 claims funded 20,000.	0	CL	0.00	0.00
1014	Medical Capability Reports in accordance with Statement of Work Paragraph C-7.15.	0	EA	0.00	0.00
1014AB	Medical Capability Report, Basic, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-11.	165	EA	(b)(4)	

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
1014BB	Medical Capability Report, Extended, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-11.	165	EA	(b)(4)	
1014CB	Medical Capability Report, Basic Updated, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-11.	165	EA		
1014DB	Medical Capability Report, Extended Updated, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-11.	165	EA		

B. Subject to the conditions of H.R. 3081, the Department of Defense Appropriations Act 2011, with the exception of CLIN 1013 which is not subject to the Continuing Resolution Authority, FY-11 funds in the amount of (b)(4) are hereby obligated for performance November 1, 2010 through November 30, 2010. FY-11 funds for performance after November 30, 2010 will be obligated when funds are available.

C. CLIN 1014 is also added as an informational CLIN as shown on the Schedule.

D. Funding by CLIN is as follows:

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1001AB	10	(b)(4)			CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1003AB	10	(b)(4)			CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1004AB	10	(b)(4)			CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1005AB	10	(b)(4)			CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1005BB	10	(b)(4)			CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1011AB	10	(b)(4)			CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1012	Basic	(b)(4)			10
	10				CRA-11
CLIN Totals					

CLIN		FROM PRIOR QUANTITY FUNDED	TO CURRENT QUANTITY FUNDED	NET CHANGE THIS MODIFICATION	FY
101201		28,000	28,000	0	10
101202		56,000	112,000	56,000	CRA-11
CLIN Totals		84,000	140,000	56,000	

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1013	Basic	(b)(4)			10
	10				11
CLIN Totals					

CLIN		FROM PRIOR QUANTITY FUNDED	TO CURRENT QUANTITY FUNDED	NET CHANGE THIS MODIFICATION	FY
101301		28,000	28,000	0	10
101302		10,000	20,000	10,000	11
CLIN Totals		38,000	48,000	10,000	

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1014AB	10	(b)(4)			CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1014BB	10	(b)(4)			CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1014CB	10	(b)(4)			CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1014DB	10	(b)(4)			CRA-11

Modification Totals	(b)(4)				
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E. Accounting and Appropriation Data

FY	Accounting and Appropriation Data	Amount	Purchase Request
CRA- FY-11	9711110130.1889.102000	(b)(4)	10-ROL-0044*A01
FY-11	97XXX5472.18D9.000000		10-ROL-0044*A01
Total Amount			

F. As a result of this modification the Delivery Order price is unchanged and the obligation amount is increased by (b)(4)

G. All other terms and conditions of this contract remain unchanged and in full effect.

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>	1. Contract ID Code M	Page 1	of Pages 5
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2. Amendment/Modification No. 16	3. Effective Date 30 Nov 10	4. Requisition/Purchase Req. No. 11-ROL-0004	5. Project No. (if applicable) 15167
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6. Issued By DEPARTMENT OF DEFENSE TRICARE MANAGEMENT ACTIVITY/CM 16401 E. CENTRETECH PARKWAY AURORA, CO 80011-9066 JOHN PARKER 303-676-3582	Code HT9402	7. Administered By (if other than Item 6) SEE BLOCK 6	Code
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8. Name and Address of Contractor (No., Street, County, and Zip Code)  INTERNATIONAL SOS ASSISTANCE, INC. 3600 HORIZON BLVD, SUITE 300 TREVOSE PA 19053		(X)	9A. Amendment of Solicitation No.
			9B. Date (See Item 11)
		X	10A. Modification of Contract/Order No. H94002-10-D-0001 0002
			10B. Date (See Item 13) Aug 31, 2010

Code	Facility Code
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**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers  is extended  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:  
 (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. Accounting and Appropriation Data (if required)  
See Block 14 \$ US (b)(4)

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT/ORDERS.  
IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

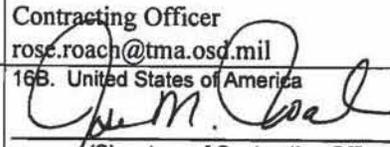
(x)	A. This change order is issued pursuant to: (Specify authority) The changes set forth in item 14 are made in the Contract Order No. in item 10A.
	B. The above numbered Contract/Order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) Set forth item 14, pursuant to the authority of FAR 43.103 (b)
	C. This supplemental agreement is entered into pursuant to authority of:
X	D. Other (Specify type of modification and authority) Unilateral modification IAW FAR 52.216-22

E. IMPORTANT: Contractor  is not,  is required to sign this document and return \_\_\_\_\_ copies to the issuing office.

14. Description of Amendment/Modification (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

A. The purpose of this modification is to increase the obligated amount for performance through January 31, 2011. Funding is subject to the conditions of the FY 2011 Continuing Resolution Authority under H.R. 3081 except for CLIN 1013 which is not subject to the Continuing Resolution Authority.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

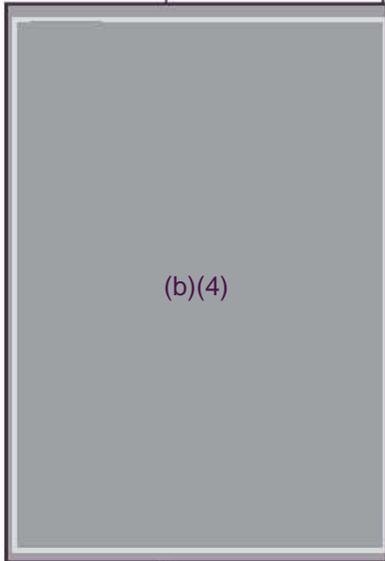
15A. Name and Title of Signer (Type or Print)	16A. Name and title of Contracting Officer (Type or Print) ROSE ROACH Contracting Officer 303-676-3675 rose.roach@tma.osd.mil
15B. Contractor/Offeror  (Signature of person authorized to sign)	15C. Date Signed
	16B. United States of America  (Signature of Contracting Officer)
	16C. Date Signed 30 Nov 10

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
1001AB	MANAGED CARE FEE - PRIME ENROLLED MEMBERS FY-11	3549018	MM		
1003AB	TRANSIENT CARE MANAGEMENT FY-11	1883	CS		
1004AB	TRANSLATION SERVICES FY-11	642	PG		
1005AB	Disease Management for Cancer Screening FY-11	2762	CS		
1005BB	Disease Management for Specific Disease States FY-11	853	CS		
1011AB	Contracting Officer Directed Travel FY-11	1	LT		
1012	<p>CLAIMS PROCESSING FEE- TRICARE Eligible (Defense Healthcare Funds [DHF])</p> <p>Administrative and Support costs associated with providing the services as stated in the Statement of Work, Section C-7.8. of the contract for Active Duty Service Members (ADSM), Active Duty Family Members (ADFM), Retirees, and Dependents of Retirees. Per Claim (CL). Estimated Quantities.</p>	325000	CL		
1013	<p>CLAIMS PROCESSING FEE- Medicare Eligible (Medicare Trust Fund)</p> <p>Administrative and Support costs associated with providing the services as stated in the Statement of Work, Section C-7.8. of the contract for Active Duty Service Members (ADSM), Active Duty Family Members (ADFM), Retirees, and Dependents of Retirees. Per Claim (CL). Estimated Quantities.</p>	325000	CL		
1014AB	<p>Medical Capability Report, Basic, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-11.</p>	165	EA		

(b)(4)

SCHEDULE

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
1014BB	Medical Capability Report, Extended, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-11.	165	EA		(b)(4)
1014CB	Medical Capability Report, Basic Updated, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-11.	165	EA		
1014DB	Medical Capability Report, Extended Updated, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-11.	165	EA		

B. Subject to the conditions of H.R. 3081, the Department of Defense Appropriations Act 2011, with the exception of CLIN 1013 which is not subject to the Continuing Resolution Authority, FY-11 funds in the amount of (b)(4) are hereby obligated for performance through January 31, 2011. FY-11 funds for performance after January 31, 2011 will be obligated when funds are available.

C. Funding by CLIN is as follows:

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1001AB	10, 11	(b)(4)			CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1003AB	10, 11	(b)(4)			CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1004AB	10, 11	(b)(4)			CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1005AB	10, 11	(b)(4)			CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1005BB	10, 11	(b)(4)			CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1011AB	10, 11	(b)(4)			CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1012	Basic	(b)(4)			10
	10, 11				CRA-11
CLIN Totals					

CLIN		FROM PRIOR QUANTITY FUNDED	TO CURRENT QUANTITY FUNDED	NET CHANGE THIS MODIFICATION	FY
101201		(b)(4)			10
101202					11
CLIN Totals					

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1013	Basic	(b)(4)			10
	10, 11				11
CLIN Totals					

CLIN		FROM PRIOR QUANTITY FUNDED	TO CURRENT QUANTITY FUNDED	NET CHANGE THIS MODIFICATION	FY
101301		(b)(4)			10
101302					11
CLIN Totals					

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1014AB	10, 11	(b)(4)			CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1014BB	10, 11	(b)(4)			CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1014CB	10, 11	(b)(4)			CRA-11

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1014DB	10, 11	(b)(4)			CRA-11

Modification Totals		(b)(4)			
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D. Accounting and Appropriation Data

FY	Accounting and Appropriation Data	Amount	Purchase Request
CRA- FY-11	9711110130.1889.102000	(b)(4)	11-ROL-0004
FY-11	97XXX5472.18D9.000000		11-ROL-0004
CRA- FY-11	9711110130.1889.102000		11-ROL-0005
FY-11	97XXX5472.18D9.000000		11-ROL-0005
Total Amount			

E. As a result of this modification the Delivery Order price is unchanged and the obligation amount is increased by (b)(4)

F. All other terms and conditions of this contract remain unchanged and in full effect.

**ORDER FOR SUPPLIES OR SERVICES**

1. CONTRACT/PURCH ORDER/AGREEMENT NO. H9400210D0001		2. DELIVERY ORDER/CALL NO. 0002		3. DATE OF ORDER/CALL (YYYYMMDD) 2010 Aug 31		4. REQUISITION/PURCH REQUEST NO. 10-ROL-0042		5. PRIORITY 15167	
6. ISSUED BY DEPARTMENT OF DEFENSE TRICARE MANAGEMENT ACTIVITY/CM 16401 E. CENTRETECH PARKWAY AURORA, CO 80011-9066 JOHN PARKER 303-676-3582 john.parker.ctr@tma.osd.mil				7. ADMINISTERED BY (If Other Than 6) DEPARTMENT OF DEFENSE TRICARE MANAGEMENT ACTIVITY/CM 16401 E. CENTRETECH PARKWAY AURORA, CO 80011-9066		8. DELIVERY FOB <input checked="" type="checkbox"/> DESTINATION <input type="checkbox"/> OTHER (See Schedule If Other)			
9. CONTRACTOR INTERNATIONAL SOS ASSISTANCE, INC. 3600 HORIZON BLVD, SUITE 300 TREVOSE PA 19053 SANDRA JOHNSON 215-942-8031		FACILITY VENDOR ID 00000340 CAGE CODE IPS09 TIN 911501877		10. DELIVER TO FOB POINT BY (Date) (YYYYMMDD)		11. X IF BUSINESS IS <input type="checkbox"/> SMALL <input type="checkbox"/> SMALL DISADVANTAGED <input type="checkbox"/> WOMEN-OWNED		12. DISCOUNT TERMS Net 30	
14. SHIP TO Ult Dest: BLANK DEPARTMENT OF DEFENSE TRICARE MANAGEMENT ACTIVITY/CM 16401 E. CENTRETECH PARKWAY AURORA, CO 80011-9066		15. PAYMENT WILL BE MADE BY DEPARTMENT OF DEFENSE (RMF) FINANCE AND ACCOUNTING BRANCH 16401 E. CENTRETECH PARKWAY AURORA, CO 80011-9066		13. MAIL INVOICES TO THE ADDRESS IN BLOCK		MARK ALL PACKAGES AND PAPERS WITH IDENTIFICATION NUMBERS IN BLOCKS 1 AND 2.			
16. DELIVERY/ CALL TYPE OF ORDER PURCHASE		X This delivery order/call is issued on another Government agency or in accordance with and subject to terms and conditions of above numbered contract. Reference your ACCEPTANCE . THE CONTRACTOR HEREBY ACCEPTS THE OFFER REPRESENTED BY THE NUMBERED PURCHASE ORDER AS IT MAY PREVIOUSLY HAVE BEEN OR IS NOW MODIFIED, SUBJECT TO ALL OF THE TERMS AND CONDITIONS SET FORTH, AND AGREES TO PERFORM THE SAME.		Furnish the following on terms specified herein.					

NAME OF CONTRACTOR SIGNATURE TYPED NAME AND TITLE DATE SIGNED (YYYYMMDD)

If this box is marked, supplier must sign Acceptance and return the following number of copies:  
 17. ACCOUNTING AND APPROPRIATION DATA/LOCAL USE  
 9710100130.1889.102000 and 97XXXXX5472.18D9.000000 (b)(4)

18. ITEM NO.	19. SCHEDULE OF SUPPLIES/SERVICES	20. QUANTITY ORDERED/ ACCEPTED*	21. UNIT	22. UNIT PRICE	23. AMOUNT
1001	A. Period of performance for this Delivery Order is September 1, 2010 through August 31, 2011. MANAGED CARE FEE - PRIME ENROLLED MEMBERS Administrative and Support costs associated with providing the services as stated in the Statement of Work,	0	MM	0.00	0.00

\*If quantity accepted by the Government is same as quantity ordered, indicate by X. If different, enter actual quantity accepted below quantity ordered and encircle.  
 24. UNITED STATES OF AMERICA  
 ROSE ROACH *Rose M. Roach* 303-676-3675  
 By: rose.roach@tma.osd.mil CONTRACTING/ORDERING OFFICER  
 25. TOTAL \$ (b)(4)  
 26. DIFFERENCES

27a. QUANTITY IN COLUMN 20 HAS BEEN  
 INSPECTED  RECEIVED  ACCEPTED AND CONFORMS TO THE CONTRACT EXCEPT AS NOTED:

b. SIGNATURE OF AUTHORIZED GOVERNMENT REPRESENTATIVE		c. DATE (YYYYMMDD)	d. PRINTED NAME AND TITLE OF AUTHORIZED GOVERNMENT REPRESENTATIVE	
e. MAILING ADDRESS OF AUTHORIZED GOVERNMENT REPRESENTATIVE		28. SHIP NO.	29. D.O. VOUCHER NO.	30. INITIALS
f. TELEPHONE NUMBER	g. E-MAIL ADDRESS	PARTIAL	32. PAID BY	33. AMOUNT VERIFIED CORRECT FOR
36. I CERTIFY THIS ACCOUNT IS CORRECT AND PROPER FOR PAYMENT.		FINAL	31. PAYMENT	34. CHECK NUMBER
a. DATE (YYYYMMDD)	b. SIGNATURE AND TITLE OF CERTIFYING OFFICER	COMPLETE	PARTIAL	35. BILL OF LADING NO.
37. RECEIVED AT	38. RECEIVED BY (Print)	FINAL	40. TOT CONTAINERS	41. S/R ACCOUNT NO.
39. DATE RECEIVED (YYYYMMDD)	42. S/R VOUCHER NO.			

NAME OR ADDRESS OF CONTRACTOR  
INTERNATIONAL SOS ASSISTANCE, INC.

00000340

18. ITEM NO.	19. SCHEDULE OF SUPPLIES/SERVICES	20. QUANTITY ORDERED/ACCEPTED*	21. UNIT	22. UNIT PRICE	23. AMOUNT
	Section C-7. of the contract for the enrolled population. Per Member Per Month (PMPM). Estimated Quantities.				
1001AA	MANAGED CARE FEE - PRIME ENROLLED MEMBERS FY-10	322638	MM		(b)(4)
1001AB	MANAGED CARE FEE - PRIME ENROLLED MEMBERS FY-11	3549018	MM		(b)(4)
1002	RESERVED	0	CL	0.00	0.00
1003	TRANSIENT CARE MANAGEMENT Administrative and Support costs associated with providing the services for Urgent/Emergency care as stated in the Statement of Work, Section C-1.3.2., Section C-1.3.3., and Section C-1.3.4. of the contract for non-enrolled Active Duty Service Members (ADSM) in an authorized leave status, TAD/TDY, deployed to the area, or Prime Enrolled Active Duty Family Members (ADFM). Per Case (CS).	0	CS	0.00	0.00
1003AA	TRANSIENT CARE MANAGEMENT FY-10	167	CS		(b)(4)
1003AB	TRANSIENT CARE MANAGEMENT FY-11	1883	CS		(b)(4)
1004	TRANSLATION SERVICES Translation Services as stated in the Statement of Work, Section C-7.2.5. of the contract. Per Page (PG).	0	PG	0.00	0.00
1004AA	TRANSLATION SERVICES FY-10	58	PG		(b)(4)
1004AB	TRANSLATION SERVICES FY-11	642	PG		(b)(4)
1005	DISEASE MANAGEMENT Disease Management as stated in the Statement of Work, Section C-7.3.5. of the contract.	0	CS	0.00	0.00
1005AA	Disease Management for Cancer Screening FY-10	251	CS		(b)(4)
1005AB	Disease Management for Cancer Screening FY-11	2762	CS		(b)(4)
1005BA	Disease Management for Specific Disease States FY-10	77	CS		(b)(4)
1005BB	Disease Management for Specific Disease States FY-11	853	CS		(b)(4)
1006	SEMIANNUAL AWARD FEE Semiannual Award Fee as stated in the Statement of Work, Section H-8. of the contract. Per Lot (LT). Total Award Fee for Option Period 1 = (b)(4)	0	LT	0.00	0.00
1006AA	SEMIANNUAL AWARD FEE NO. 1: 1 September 2010 through 28 February 2011. Per Each (EA).	1	EA		(b)(4)
1006AB	SEMIANNUAL AWARD FEE NO. 2: 1 March 2011 through 31 August 2011. Per Each (EA).	1	EA		(b)(4)

NAME OR ADDRESS OF CONTRACTOR  
INTERNATIONAL SOS ASSISTANCE, INC. 00000340

18. ITEM NO.	19. SCHEDULE OF SUPPLIES/SERVICES	20. QUANTITY ORDERED/ACCEPTED*	21. UNIT	22. UNIT PRICE	23. AMOUNT
1007	INCENTIVE FEE Incentive Fee as stated in the Statement of Work, Section H-6. of the contract. Per Lot (LT).	1	LT		(b)(4)
1008	REPORTS/PLANS, CONTRACT DATA REQUIREMENTS LIST (DD Form 1423) Reports/Plans as stated in Section F of the contract. Per Lot (LT).	0	LT	NSP	NSP
1009	CONTRACT ADMINISTRATION CLIN Contract Administration CLIN for Administration of Contract Modifications and Change Orders. Per Lot (LT).	0	LT	0.00	0.00
1011	Contracting Officer Directed Travel in accordance with contract section C-7.14. (This is a cost reimbursement line item)	0	LT	0.00	0.00
1011AA	Contracting Officer Directed Travel FY-10	1	LT	2,500.00	2,500.00
1011AB	Contracting Officer Directed Travel FY-11	1	LT	27,500.00	27,500.00
1012	CLAIMS PROCESSING FEE- TRICARE Eligible (Defense Healthcare Funds [DHF]) Administrative and Support costs associated with providing the services as stated in the Statement of Work, Section C-7.8. of the contract for Active Duty Service Members (ADSM), Active Duty Family Members (ADFM), Retirees, and Dependents of Retirees. Per Claim (CL). Estimated Quantities.	325000	CL		(b)(4)
101201	CLAIMS PROCESSING FEE- TRICARE Eligible (Defense Healthcare Funds [DHF]) Estimated claims 28,000, FY-10	0	CL	0.00	0.00
101202	CLAIMS PROCESSING FEE- TRICARE Eligible (Defense Healthcare Funds [DHF]) Estimated claims 297,000, FY-11	0	CL	0.00	0.00
1013	CLAIMS PROCESSING FEE- Medicare Eligible (Medicare Trust Fund) Administrative and Support costs associated with providing the services as stated in the Statement of Work, Section C-7.8. of the contract for Active Duty Service Members (ADSM), Active Duty Family Members (ADFM), Retirees, and Dependents of Retirees. Per Claim (CL). Estimated Quantities.	325000	CL		(b)(4)
101301	CLAIMS PROCESSING FEE- Medicare Eligible (Medicare Trust Fund) Estimated claims 28,000, FY-10	0	CL	0.00	0.00
101302	CLAIMS PROCESSING FEE- Medicare Eligible (Medicare Trust Fund) Estimated claims 297,000, FY-11	0	CL	0.00	0.00
1014AA	Medical Capability Report, Basic, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-10.	15	EA		(b)(4)

NAME OR ADDRESS OF CONTRACTOR  
INTERNATIONAL SOS ASSISTANCE, INC. 00000340

18. ITEM NO.	19. SCHEDULE OF SUPPLIES/SERVICES	20. QUANTITY ORDERED/ACCEPTED*	21. UNIT	22. UNIT PRICE	23. AMOUNT
1014AB	Medical Capability Report, Basic, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-11.	165	EA		(b)(4)
1014BA	Medical Capability Report, Extended, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-10.	15	EA		
1014BB	Medical Capability Report, Extended, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-11.	165	EA		
1014CA	Medical Capability Report, Basic Updated, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-10.	15	EA		
1014CB	Medical Capability Report, Basic Updated, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-11.	165	EA		
1014DA	Medical Capability Report, Extended Updated, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-10.	15	EA		
1014DB	Medical Capability Report, Extended Updated, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-11.	165	EA		

B. FY-10 funds in the amount of (b)(4) are hereby obligated for performance through September 30, 2010. FY-11 funds for performance after October 1, 2010 will be obligated when funds are available on or about October 1, 2010.

C. Funding by CLIN is as follows:

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1001AA		\$0.00	(b)(4)		10

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1003AA		\$0.00	(b)(4)		10

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1004AA		\$0.00	(b)(4)		10

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1005AA		\$0.00	(b)(4)		10

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1005BA		\$0.00	(b)(4)		10

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1006AA		\$0.00	(b)(4)		10

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1007		\$0.00	(b)(4)		10

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1011AA		\$0.00	(b)(4)		10

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1012		\$0.00	(b)(4)		10
		\$0.00			11
CLIN Totals		\$0.00			

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1013		\$0.00	(b)(4)		10
		\$0.00			11
CLIN Totals		\$0.00			

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1014AA		\$0.00	(b)(4)		10

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1014BA		\$0.00	(b)(4)		10

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1014CA		\$0.00	(b)(4)		10

CLIN	PREVIOUS MODs	FROM TOTAL PRIOR OBLIGATIONS	TO TOTAL CURRENT OBLIGATION	NET CHANGE THIS MODIFICATION	FY
1014DA		\$0.00	(b)(4)		10
Delivery Order Totals		\$0.00			

D. Accounting and Appropriation Data

FY	Accounting and Appropriation Data	Amount	Purchase Request
FY-10	9710100130.1889.102000	(b)(4)	10-ROL-0042
FY-10	97XXXX5472.18D9.000000		10-ROL-0042
Total Amount			

2. Amendment/Modification No. 0001	3. Effective Date 11 December 2009	4. Requisition/Purchase Req. No. 10-CMB-0081	5. Project No. (if applicable) 14963
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6. Issued By DEPARTMENT OF DEFENSE TRICARE MANAGEMENT ACTIVITY/CM 16401 E. CENTRETECH PARKWAY AURORA, CO 80011-9066 ANGIE FIGUEROA 303-676-3626	Code H94002	7. Administered By (If other than Item 6) SEE BLOCK 6	Code
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8. Name and Address of Contractor (No., Street, County, and Zip Code)  INTERNATIONAL SOS ASSISTANCE, INC. 3600 HORIZON BLVD, SUITE 300 TREVOSE PA 19053	Vendor ID: 00000340 DUNS: 020411393  CAGE: IPS09	(X)	9A. Amendment of Solicitation No.
			9B. Date (See Item 11)
		X	10A. Modification of Contract/Order No. H94002-10-D-0001
			10B. Date (See Item 13) October 21, 2009
Code	Facility Code		

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers  is extended  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:  
 (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. Accounting and Appropriation Data (if required)  
\$ US            0.00

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT/ORDERS.  
IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

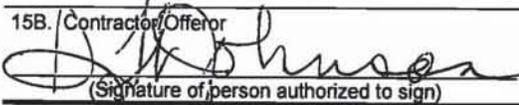
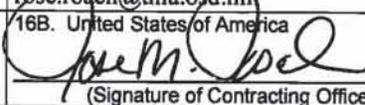
(x)	A. This change order is issued pursuant to: (Specify authority) The changes set forth in item 14 are made in the Contract Order No. in item 10A.
	B. The above numbered Contract/Order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) Set fourth item 14, pursuant to the authority of FAR 43.103 (b)
X	C. This supplemental agreement is entered into pursuant to authority of: FAR 43.103(a)(3)
	D. Other (Specify type of modification and authority)

**E. IMPORTANT:** Contractor  is not,  is required to sign this document and return 1 copies to the issuing office.

14. Description of Amendment/Modification (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

A. The purpose of this modification is to change the quantity, unit of issue and unit price of contract line item number 0002, DIACAP CERTIFICATION, and associated contract Section G DIACAP invoicing procedures.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. Name and Title of Signer (Type or Print) SANDRA W. JOHNSON SR. EXEC. VICE PRESIDENT SANDRA.JOHNSON@INTERNATIONALSOS.COM	16A. Name and title of Contracting Officer (Type or Print) ROSE ROACH Contracting Officer 303-676-3675 rose.roach@tma.osd.mn
15B. Contractor/Officer  (Signature of person authorized to sign)	15C. Date Signed 12/11/09
	16B. United States of America  (Signature of Contracting Officer)
	16C. Date Signed 7 Jan 10

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
0002	DIACAP CERTIFICATION Administrative and support cost associated with providing the services as stated in the Statement of Work, Section C-7.8.4. and C-7.9.8. of the contract.			(b)(4)	

B. In accordance with paragraph A. above, the contract Schedule B, Supplies or Services and Prices/Costs is changed as reflected on page 2 of this modification and outlined as follows:

	FROM	TO
Quantity	(b)(4)	
Unit		
Unit Price		

C. As stated in paragraph A. above,, contract Section G-7.2. DIACAP Certification (CLIN 0002) is modified as follows:

FROM:

G-7.2. DIACAP Certification (CLIN 0002): Submit invoice only after completion receipt of DIACAP Authority to Operate Certification.

TO:

G-7.2. DIACAP Certification (CLIN 0002): Submit invoice no more frequently than monthly to support payment of DIACAP Certification costs as reflected in Schedule B for the period 01 November 2009 through 31 August 2010.

D. All other terms and conditions remain unchanged.

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>	1. Contract ID Code M	Page 1	of Pages 3
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2. Amendment/Modification No. P00004	3. Effective Date <b>7 JUN 10</b>	4. Requisition/Purchase Req. No. 10-CMB-0250	5. Project No. (if applicable) 14855 & 15067
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6. Issued By DEPARTMENT OF DEFENSE TRICARE MANAGEMENT ACTIVITY/CM 16401 E. CENTRETECH PARKWAY AURORA, CO 80011-9066 JOHN PARKER 303-676-3582	Code HT9402	7. Administered By (If other than Item 6) SEE BLOCK 6	Code
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8. Name and Address of Contractor (No., Street, County, and Zip Code)  INTERNATIONAL SOS ASSISTANCE, INC. 3600 HORIZON BLVD, SUITE 300 TREVOSSE PA 19053	Vendor ID: 00000340 DUNS: 020411393  CAGE: IPS09	(X)	9A. Amendment of Solicitation No.
			9B. Date (See Item 11)
		X	10A. Modification of Contract/Order No. H94002-10-D-0001
			10B. Date (See Item 13) Oct 16, 2009

Code	Facility Code
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**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers  is extended  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:  
 (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. Accounting and Appropriation Data (if required)  
N/A \$ US 0.00

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT/ORDERS.  
IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

(x)	A. This change order is issued pursuant to: (Specify authority) The changes set forth in item 14 are made in the Contract Order No. in item 10A.
X	FAR 52.243-1, Changes - Fixed Price, Alt. 1
	B. The above numbered Contract/Order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) Set fourth item 14, pursuant to the authority of FAR 43.103 (b)
	C. This supplemental agreement is entered into pursuant to authority of:
	D. Other (Specify type of modification and authority)

E. IMPORTANT: Contractor  is not,  is required to sign this document and return \_\_\_\_\_ copies to the issuing office.

14. Description of Amendment/Modification (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

A. The purpose of this modification is to incorporate TRICARE Operations Manual Change 19, into the contract and to delete Contract Section C-7.7.6. A Delivery Order modification will be issued separately to fund any costs of these changes. Therefore no funding will be issued on this modification to the Base Contract.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. Name and Title of Signer (Type or Print)	16A. Name and title of Contracting Officer (Type or Print) ROSE ROACH 303-676-3675 Contracting Officer rose.roach@tma.osd.mil	
15B. Contractor/Offeror	15C. Date Signed	16B. United States of America
(Signature of person authorized to sign)		(Signature of Contracting Officer)
		16C. Date Signed <b>7 JUN 10</b>

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
0004	Supplemental Health Care Program Start-up Costs IAW TRICARE Operations Manual Change 19.			(b)(4)	

- B. This Manual change directs the TRICARE Overseas Program contractor to assume adjudication and payments of all overseas Supplemental Health Care Program (SHCP) claims. Overseas Military Treatment Facilities will no longer be responsible for paying these claims. This change will mitigate the possibility of duplicate payments and will improve claims data quality since all overseas claims will be adjudicated via the same process.
- C. Contract Section C-7.7.6. is hereby deleted in its entirety. This section required the contractor to perform the beneficiary and provider satisfaction surveys and to provide the results to TMA. The TMA HPA&E division will perform the surveys and tabulate the data.
- D. The effective date of this change is the effective date of this modification.
- E. The TRICARE Operations Manual 6010.56-M Change 19 is hereby incorporated into the contract. As a result, Paragraph C-3.1, Documents, is changed as follows:

FROM:

C-3.1.5. TRICARE Operations Manual (TOM) 6010.56-M, February 1, 2008 (through Change 03). Specific TOP policy is located in Chapter 24.

TO:

C-3.1.5. TRICARE Operations Manual (TOM) 6010.56-M, February 1, 2008 (through Change 03 and Change 19). Specific TOP policy is located in Chapter 24.

- F. CLIN 0004 is hereby established as shown on the Schedule, Section B and will be funded on a subsequent delivery order modification.
- G. This modification does not order the performance of any services. The actual ordering of services and the funding amount for the services ordered will be accomplished by the issuance of orders under the "Ordering" provision of this contract.
- H. As a result of this modification the contract price and the contract obligation amount remain unchanged.
- I. All other terms and conditions of this contract remain unchanged and in full effect.

**AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT** 1. Contract ID Code M Page 1 of Pages 4

2. Amendment/Modification No. P00006 3. Effective Date 15 Jul 10 4. Requisition/Purchase Req. No. 10-CMB-0264 5. Project No. (if applicable) 15069

6. Issued By Code HT9402 DEPARTMENT OF DEFENSE TRICARE MANAGEMENT ACTIVITY/CM 16401 E. CENTRETECH PARKWAY AURORA, CO 80011-9066 JOHN PARKER 303-676-3582 7. Administered By (if other than Item 6) Code SEE BLOCK 6

8. Name and Address of Contractor (No., Street, County, and Zip Code) INTERNATIONAL SOS ASSISTANCE, INC. 3600 HORIZON BLVD, SUITE 300 TREVOSE PA 19053 Vendor ID: 00000340 DUNS: 020411393 CAGE: IPS09 (X) 9A. Amendment of Solicitation No. 9B. Date (See Item 11) X 10A. Modification of Contract/Order No. H94002-10-D-0001 10B. Date (See Item 13) Oct 16, 2009

Code Facility Code 11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers  is extended  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. Accounting and Appropriation Data (if required) N/A \$ US 0.00

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

(x) A. This change order is issued pursuant to: (Specify authority) The changes set forth in item 14 are made in the Contract Order No. in item 10A. B. The above numbered Contract/Order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) Set fourth item 14, pursuant to the authority of FAR 43.103 (b) X C. This supplemental agreement is entered into pursuant to authority of: FAR 52.243-1, Changes - Fixed Price, Alt. 1 D. Other (Specify type of modification and authority)

E. IMPORTANT: Contractor  is not,  is required to sign this document and return 1 copies to the issuing office.

14. Description of Amendment/Modification (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

A. The purpose of this modification is to add CLINs for Contracting Officer directed travel, to correct a discrepancy in the contract regarding measurement of network adequacy, add two required clauses, and to correct a typo. A Delivery Order modification will be issued separately to fund any costs of these changes. Therefore no funding will be issued on this modification to the Base Contract.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. Name and Title of Signer (Type or Print) Nick Peters (215) 942-8270 President and CEO Americas Region & NEU Nick.Peters@internationalsos.com 16A. Name and title of Contracting Officer (Type or Print) ROSE ROACH 303-676-3675 Contracting Officer rose.roach@trna.osd.mil 15B. Contractor/Offoror (Signature of person authorized to sign) 15C. Date Signed 30 June 2010 16B. United States of America (Signature of Contracting Officer) 16C. Date Signed 15 Jul 10

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
0006	Contracting Officer Directed Travel in accordance with contract section C-7.14. (This is a cost reimbursement line item)	1	LT	30,000.00	30,000.00
1011	Contracting Officer Directed Travel in accordance with contract section C-7.14. (This is a cost reimbursement line item)	1	LT	30,000.00	30,000.00
2011	Contracting Officer Directed Travel in accordance with contract section C-7.14. (This is a cost reimbursement line item)	1	LT	30,000.00	30,000.00
3011	Contracting Officer Directed Travel in accordance with contract section C-7.14. (This is a cost reimbursement line item)	1	LT	30,000.00	30,000.00
4011	Contracting Officer Directed Travel in accordance with contract section C-7.14. (This is a cost reimbursement line item)	1	LT	30,000.00	30,000.00
5011	Contracting Officer Directed Travel in accordance with contract section C-7.14. (This is a cost reimbursement line item)	1	LT	30,000.00	30,000.00

- B. The contract Section C is hereby modified by adding the following paragraph C-7.14 and Section B is modified by adding CLINs 0006, 1011, 2011, 3011, 4011, and 5011.

C-7.14. Required Meetings and Contracting Officer Directed Travel.

C-7.14.1. The Contractor is required to attend meetings as specified in TOM Chapter 1, Section 7, Paragraphs 1.2 and 1.3, TOM Chapter 11, Section 1, Paragraph 6.0 and Section 4, Paragraph 4.0, and TOM Chapter 24, Section 1, Paragraphs 2.2.2 and 2.2.3. The Contracting Officer may direct the Contractor to travel to meetings or conferences in addition to the travel required in the TOM. This travel will be invoiced under the CO Directed Travel CLIN and will include direct costs only.

C-7.14.2. When traveling to foreign countries to perform the requirements of the contract, the contractor shall reference the Foreign Clearance Guide for specific country and theater information to ensure that the appropriate Government personnel are aware of the contractor personnel entering that country. The guide can be found at <https://www.fcg.pentagon.mil>. The web site will require the contractor to complete training modules and seek country clearance approval from the respective Unified Combatant Commands. If problems are encountered accessing this website, the contractor shall notify HQ USAF/A3SPI-ISP, International Sovereignty Policy office at 703-614-0225 or by email at [www.fcg@pentagon.af.mil](mailto:www.fcg@pentagon.af.mil)

- C. To correct a discrepancy in the contract regarding measurement of network adequacy, the 1<sup>st</sup> sentence of paragraph C-7.1.4 and the 5<sup>th</sup> sentence of paragraph H-6.4 are changed to read as follows:

C-7.1.4. One measure of network adequacy or inadequacy shall be the percentage of paid claims for TOP Prime and TOP Prime Remote enrollees that are submitted by network providers, after excluding claims for Point of Service (POS), Other Health Insurance (OHI), pharmaceuticals, emergency care, and **claims for care provided in the 50 United States and the District of Columbia.**

H-6.4. Performance will be measured based on the number of host nation network provider claims for TOP enrollees compared with the total number of host nation provider claims for these beneficiaries, after excluding emergency claims, point-of-service claims, claims for care provided in the 50 United States and the District of Columbia, claims from enrollees with other primary health insurance (including National Health Insurance), **and pharmaceuticals.**

- D. Section C paragraphs C-7.9.11 and C-7.9.12 are renumbered as follows:

From: **C.7.9.11.** The Contractor shall ensure ...  
**C.7.9.11.** All portable computer systems...  
**C.7.9.12.** Pursuant to FAR Part 24, the...  
  
To: **C.7.9.11.** The Contractor shall ensure ...  
**C.7.9.12.** All portable computer systems...  
**C.7.9.13.** Pursuant to FAR Part 24, the...

E. Section I is hereby changed to add the following required clauses:

**I-102. 52.216.22 INDEFINITE QUANTITY (OCT 1995)**

(Reference FAR 16.506(e)) Paragraph (d) fill-in date: August 31, 2015.

**I-103. 252.222-7999 ADDITIONAL REQUIREMENTS AND RESPONSIBILITIES  
RESTRICTING THE USE OF MANDATORY ATTRIBUTION AGREEMENT  
(DEVIATION) (FEB 2010)**

(Reference Pub.L. 111-118)

F. Section I, paragraph I-80 is changed as follows to correct a typo:

I.80. 52.246-25 LIMITATION OF LIABILITY – SERVICES (FEB 1997)

G. As a result of this modification the contract price and the contract obligation amount remain unchanged.

H. All other terms and conditions of this contract remain unchanged and in full effect.

2. Amendment/Modification No. P00015	3. Effective Date 15 July 2010	4. Requisition/Purchase Req. No. 10-CMB-0281	5. Project No. (if applicable) 14769
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6. Issued By DEPARTMENT OF DEFENSE TRICARE MANAGEMENT ACTIVITY/CM 16401 E. CENTRETECH PARKWAY AURORA, CO 80011-9066 JOHN PARKER 303-676-3582	Code HT9402	7. Administered By (if other than Item 6) SEE BLOCK 6	Code
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8. Name and Address of Contractor (No., Street, County, and Zip Code)  INTERNATIONAL SOS ASSISTANCE, INC. 3600 HORIZON BLVD, SUITE 300 TREVOSSE PA 19053	Vendor ID: 00000340 DUNS: 020411393  CAGE: 1PS09	<input checked="" type="checkbox"/> 9A. Amendment of Solicitation No.  <input type="checkbox"/> 9B. Date (See Item 11)  <input checked="" type="checkbox"/> 10A. Modification of Contract/Order No. H94002-10-D-0001 <input type="checkbox"/> 10B. Date (See Item 13) Oct 16, 2009
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Code	Facility Code	t1. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS
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The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers  is extended  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:

(a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

t2. Accounting and Appropriation Data (if required) N/A \$ US 0.00	t3. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM t4.
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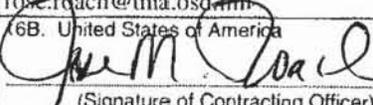
(x)	A. This change order is issued pursuant to: (Specify authority) The changes set forth in item t4 are made in the Contract Order No. in item 10A.
	B. The above numbered Contract/Order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) Set fourth item t4, pursuant to the authority of FAR 43.103 (b)
X	C. This supplemental agreement is entered into pursuant to authority of: FAR 52.243-1, Changes - Fixed Price, Alt. 1
	D. Other (Specify type of modification and authority)

**E. IMPORTANT:** Contractor  is not,  is required to sign this document and return 1 copies to the issuing office.

t4. Description of Amendment/Modification (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

A. The purpose of this modification is to incorporate TRICARE Policy Manual Change 8 and TRICARE Operations Manual Change 7 into the contract. This change revises the government's maximum cost-share for certain Extended Care Health Option (ECHO) benefits from \$2,500 per month to \$36,000 per fiscal year. A Delivery Order modification will be issued separately to fund any costs of these changes. Therefore no funding will be issued on this modification to the Base Contract.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. Name and Title of Signer (Type or Print) Nick Peters President and CEO Americas Region & NEU Nick.Peters@internationalsos.com	(215) 942-8270	16A. Name and title of Contracting Officer (Type or Print) ROSE ROACH Contracting Officer rose.roach@tma.osd.mil	303-676-3675
15B. Contractor/Officer  (Signature of person authorized to sign)	15C. Date Signed 30 June 2010	16B. United States of America  (Signature of Contracting Officer)	16C. Date Signed 15 Jul 10

- B. The effective date of this change is October 14, 2008.
- C. The TRICARE Policy Manual 6010.57-M Change 8 and TRICARE Operations Manual 6010.56-M Change 7 are hereby incorporated into the contract. As a result, Paragraph C-3.1, Documents, is changed as follows:

FROM:

C-3.1.3. TRICARE Policy Manual (TPM) 6010.57-M, February 1, 2008 (through Change 7).  
Specific TOP policy is located in Chapter 12.

C-3.1.5. TRICARE Operations Manual (TOM) 6010.56-M, February 1, 2008 (through Change 6 and Change 19). Specific TOP policy is located in Chapter 24.

TO:

C-3.1.3. TRICARE Policy Manual (TPM) 6010.57-M, February 1, 2008 (through Change 8).  
Specific TOP policy is located in Chapter 12.

C-3.1.5. TRICARE Operations Manual (TOM) 6010.56-M, February 1, 2008 (through Change 7 and Change 19). Specific TOP policy is located in Chapter 24.

- D. This modification does not order the performance of any services. The actual ordering of services and the funding amount for the services ordered will be accomplished by the issuance of orders under the "Ordering" provision of this contract.
- E. As a result of this modification the contract price and the contract obligation amount remain unchanged.
- F. All other terms and conditions of this contract remain unchanged and in full effect.

**AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT**

1. Contract ID Code: M Page 1 of Pages 14  
 2. Amendment/Modification No. P00036  
 3. Effective Date: 17 Aug 10  
 4. Requisition/Purchase Req. No. 10-CMB-0325  
 5. Project No. (if applicable) 15115

6. Issued By: DEPARTMENT OF DEFENSE  
 TRICARE MANAGEMENT ACTIVITY/CM  
 16401 E. CENTRETECH PARKWAY  
 AURORA, CO 80011-9066  
 JOHN PARKER 303-676-3582  
 7. Administered By (if other than Item 6): SEE BLOCK 6  
 Code

8. Name and Address of Contractor (No., Street, County, and Zip Code):  
 INTERNATIONAL SOS ASSISTANCE, INC.  
 3600 HORIZON BLVD, SUITE 300  
 TREVOSÉ PA 19053  
 Vendor ID: 00000340  
 DUNS: 020411393  
 CAGE: IPS09  
 9A. Amendment of Solicitation No.  
 9B. Date (See Item 11)  
 10A. Modification of Contract/Order No. H94002-10-D-0001  
 10B. Date (See Item 13): Oct 16, 2009

Code Facility Code

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS  
 The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers  is extended  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. Accounting and Appropriation Data (If required)  
 N/A \$ US 0.00

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

(x) A. This change order is issued pursuant to: (Specify authority). The changes set forth in Item 14 are made in the Contract Order No. in item 10A.  
 B. The above numbered Contract/Order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) Set forth Item 14, pursuant to the authority of FAR 43.103 (b).  
 X C. This supplemental agreement is entered into pursuant to authority of: FAR 52.243-1, Changes - Fixed Price, Alt. I  
 D. Other (Specify type of modification and authority)

E. IMPORTANT: Contractor  is not,  is required to sign this document and return 1 copies to the issuing office.

14. Description of Amendment/Modification (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

A. The purpose of this modification is to incorporate changes to the CLIN structure in contract Section B. The current Section B is hereby deleted in its entirety and the following Section B is substituted in lieu thereof. This change is required as the result of a change in the contract writing system used by TMA.

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. Name and Title of Signer (Type or Print): Nick Peters (215) 942-8270  
 President and CEO Americas Region & NEU  
 Nick.Peters@internationalsos.com  
 15B. Contractor/Officer  
 15C. Date Signed: 13/2/10  
 16A. Name and Title of Contracting Officer (Type or Print): ROSE ROACH 303-676-3675  
 Contracting Officer  
 rose.roach@tma.osd.mil  
 16B. United States of America  
 16C. Date Signed: 17 Aug 10

(Signature of person authorized to sign) (Signature of Contracting Officer)

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
	<p>BASE YEAR - Period of Performance 01 November 2009 through 31 August 2010</p>				
0001	<p><b>TRANSITION IN</b> Planning and Implementation of Transitioning In as stated in the Statement of Work, Section C-7.12. of the contract. Per Lot (LT).</p>	(b)(4)			
0002	<p><b>DIACAP CERTIFICATION</b> Administrative and support cost associated with providing the services as stated in the Statement of Work, Section C-7.8.4. and C-7.9.8. of the contract.</p>				
0003	<p><b>TRANSITION IN</b> REPORTS/PLANS, CONTRACT DATA REQUIREMENTS LIST (DD Form 1423) Reports/Plans as stated in Section F of the Contract. Per Lot (LT).</p>				
0004	<p>Supplemental Health Care Program Start-up Costs IAW TRICARE Operations Manual Change 19.</p>				
0005	<p>Implementation costs for consolidated changes, TPM 4, TRM 4, TOM 4, and TSM 4.</p>				
0006	<p>Contracting Officer Directed Travel in accordance with contract section C-7.14. (This is a cost reimbursement line item)</p>	1	LT	30,000.00	30,000.00
0007	<p>Implementation costs for TOM and TSM draft changes for NDAA FY10, Sec. 705, Retired Reserves.</p>	(b)(4)			
0008	<p>Implementation costs for TSM draft changes for TED Interim Hospital Billing.</p>				
0009	<p>Implementation costs for TSM 11 and TOM 11 changes, transitional care for service-related conditions.</p>				
	<p>OPTION PERIOD 1 - Period of Performance 01 September 2010 through 31 August 2011</p>				
1001	<p><b>MANAGED CARE FEE - PRIME ENROLLED MEMBERS</b> Administrative and Support costs associated with providing the services as stated in the Statement of Work, Section C-7. of the contract for the enrolled population. Per Member Per Month (PMPM). Estimated Quantities.</p>				
1001AA	<p><b>MANAGED CARE FEE - PRIME ENROLLED MEMBERS FY-10</b></p>	(b)(4)			
1001AB	<p><b>MANAGED CARE FEE - PRIME ENROLLED</b></p>				

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
	MEMBERS FY-11				
1002	RESERVED				
1003	TRANSIENT CARE MANAGEMENT Administrative and Support costs associated with providing the services for Urgent/Emergency care as stated in the Statement of Work, Section C-1.3.2., Section C-1.3.3., and Section C-1.3.4. of the contract for non-enrolled Active Duty Service Members (ADSM) in an authorized leave status, TAD/TDY, deployed to the area, or Prime Enrolled Active Duty Family Members (ADFM). Per Case (CS).				
1003AA	TRANSIENT CARE MANAGEMENT FY-10				
1003AB	TRANSIENT CARE MANAGEMENT FY-11				
1004	TRANSLATION SERVICES Translation Services as stated in the Statement of Work, Section C-7.2.5. of the contract. Per Page (PG).				
1005	DISEASE MANAGEMENT Disease Management as stated in the Statement of Work, Section C-7.3.5. of the contract.				
1005AA	Disease Management for Cancer Screening FY-10				
1005AB	Disease Management for Cancer Screening FY-11				
1005BA	Disease Management for Specific Disease States FY-10				
1005BB	Disease Management for Specific Disease States FY-11				
1006	SEMIANNUAL AWARD FEE Semiannual Award Fee as stated in the Statement of Work, Section H-8. of the contract. Per Lot (LT). Total Award Fee for Option Period 1 =				
	(b)(4)				
1006AA	SEMIANNUAL AWARD FEE NO. 1: 1 September 2010 through 28 February 2011. Per Each (EA).				
1006AB	SEMIANNUAL AWARD FEE NO. 2: 1 March 2011 through 31 August 2011. Per Each (EA).				
1007	INCENTIVE FEE Incentive Fee as stated in the Statement of Work, Section H-6. of the contract. Per Lot (LT).				
1008	REPORTS/PLANS, CONTRACT DATA				

(b)(4)

(b)(4)

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
	<p>REQUIREMENTS LIST (DD Form 1423)                      Reports/Plans as stated in Section F of the contract.                      Per Lot (LT).</p>				
1009	<p>CONTRACT ADMINISTRATION CLIN                      Contract Administration CLIN for Administration                      of Contract Modifications and Change Orders. Per                      Lot (LT).</p>	(b)(4)			
1010	<p>TRANSITION OUT                      Planning and Implementation of Transitioning Out                      as stated in the Statement of Work, Section C-7.12.                      of the contract. Per Lot (LT).</p>				
1011	<p>Contracting Officer Directed Travel in accordance                      with contract section C-7.14. (This is a cost                      reimbursement line item)</p>	1	LT	30,000.00	30,000.00
1012	<p>CLAIMS PROCESSING FEE- TRICARE Eligible                      (Defense Healthcare Funds [DHF])                      Administrative and Support costs associated with                      providing the services as stated in the Statement of                      Work, Section C-7.8. of the contract for Active                      Duty Service Members (ADSM), Active Duty                      Family Members (ADFM), Retirees, and                      Dependents of Retirees. Per Claim (CL). Estimated                      Quantities.</p>				
101201	<p>CLAIMS PROCESSING FEE- TRICARE Eligible                      (Defense Healthcare Funds [DHF]) Estimated                      claims [REDACTED]</p>				
101202	<p>CLAIMS PROCESSING FEE- TRICARE Eligible                      (Defense Healthcare Funds [DHF]) Estimated                      claims [REDACTED]</p>				
1013	<p>CLAIMS PROCESSING FEE- Medicare Eligible                      (Medicare Trust Fund)                      Administrative and Support costs associated with                      providing the services as stated in the Statement of                      Work, Section C-7.8. of the contract for Active                      Duty Service Members (ADSM), Active Duty                      Family Members (ADFM), Retirees, and                      Dependents of Retirees. Per Claim (CL). Estimated                      Quantities.</p>				
101301	<p>CLAIMS PROCESSING FEE- Medicare Eligible                      (Medicare Trust Fund) Estimated claims [REDACTED]                      FY-10</p>				
101302	<p>CLAIMS PROCESSING FEE- Medicare Eligible                      (Medicare Trust Fund) Estimated claims [REDACTED]                      FY-11</p>				
	<p>OPTION PERIOD 2 - Period of Performance                      01 September 2011 through 31 August 2012</p>				
2001	<p>MANAGED CARE FEE - PRIME ENROLLED</p>				

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
	<b>MEMBERS</b> Administrative and Support costs associated with providing the services as stated in the Statement of Work, Section C-7. of the contract for the enrolled population. Per Member Per Month (PMPM).				
2001AA	MANAGED CARE FEE - PRIME ENROLLED MEMBERS FY-11	322638	MM	10.13	3,268,322.94
2001AB	MANAGED CARE FEE - PRIME ENROLLED MEMBERS FY-12	3549018	MM	10.13	35,951,552.34
2002	RESERVED	0	CL	0.00	0.00
2003	<b>TRANSIENT CARE MANAGEMENT</b> Administrative and Support costs associated with providing the services for Urgent/Emergency care as stated in the Statement of Work, Section C-1.3.2., Section C-1.3.3., and Section C-1.3.4. of the contract for non-enrolled Active Duty Service Members (ADSM) in an authorized leave status, TAD/TDY, deployed to the area, or Prime Enrolled Active Duty Family Members (ADFM). Per Case (CS).	0	CS	0.00	0.00
2003AA	TRANSIENT CARE MANAGEMENT FY-11	172	CS	409.66	70,461.52
2003AB	TRANSIENT CARE MANAGEMENT FY-12	1898	CS	409.66	777,534.68
2004	<b>TRANSLATION SERVICES</b> Translation Services as stated in the Statement of Work, Section C-7.2.5. of the contract. Per Page (PG).	700	PG	69.64	48,748.00
2005	<b>DISEASE MANAGEMENT</b> Disease Management as stated in the Statement of Work, Section C-7.3.5. of the contract.	0	LT	0.00	0.00
2005AA	Disease Management for Cancer Screening FY-11	251	CS	7.86	1,972.86
2005AB	Disease Management for Cancer Screening FY-12	2762	CS	7.86	21,709.32
2005BA	Disease Management for Specific Disease States FY-11	77	CS	563.47	43,387.19
2005BB	Disease Management for Specific Disease States FY-12	853	CS	563.47	480,639.91
2006	<b>SEMIANNUAL AWARD FEE</b> Semiannual Award Fee as stated in the Statement of Work, Section H-8. of the contract. Per Lot (LT). Total Award Fee for Option Period 2 = (b)(4)	1	LT	0.00	0.00
2006AA	<b>SEMIANNUAL AWARD FEE NO. 3:</b> 1 September 2011 through 29 February 2012. Per Each (EA).	1	EA	1,892,033.00	1,892,033.00

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount	
2006AB	SEMIANNUAL AWARD FEE NO. 4: 1 March 2012 through 31 August 2012. Per Each (EA).					
2007	INCENTIVE FEE Incentive Fee as stated in the Statement of Work, Section H-6. of the contract. Per Lot (LT).					
2008	REPORTS/PLANS, CONTRACT DATA REQUIREMENTS LIST (DD Form 1423) Reports/Plans as stated in Section F of the contract. Per Lot (LT).					
2009	CONTRACT ADMINISTRATION CLIN Contract Administration CLIN for Administration of Contract Modifications and Change Orders. Per Lot (LT).					
2010	TRANSITION OUT Planning and Implementation of Transitioning Out as stated in the Statement of Work, Section C-7.12. of the contract. Per Lot (LT).					
2011	Contracting Officer Directed Travel in accordance with contract section C-7.14. (This is a cost reimbursement line item)	1	LT	30,000.00	30,000.00	
2012	CLAIMS PROCESSING FEE- TRICARE Eligible (Defense Healthcare Funds [DHF]) Administrative and Support costs associated with providing the services as stated in the Statement of Work, Section C-7.8. of the contract for Active Duty Service Members (ADSM), Active Duty Family Members (ADFM), Retirees, and Dependents of Retirees. Per Claim (CL). Estimated Quantities.					
201201	CLAIMS PROCESSING FEE- TRICARE Eligible (Defense Healthcare Funds [DHF]) Estimated claims (b)(4)					
201202	CLAIMS PROCESSING FEE- TRICARE Eligible (Defense Healthcare Funds [DHF]) Estimated claims (b)(4)					
2013	CLAIMS PROCESSING FEE- Medicare Eligible (Medicare Trust Fund) Administrative and Support costs associated with providing the services as stated in the Statement of Work, Section C-7.8. of the contract for Active Duty Service Members (ADSM), Active Duty Family Members (ADFM), Retirees, and Dependents of Retirees. Per Claim (CL). Estimated Quantities.					
201301	CLAIMS PROCESSING FEE- Medicare Eligible (Medicare Trust Fund) Estimated claims (b)(4)					

(b)(4)

(b)(4)

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
	FY-11				
201302	CLAIMS PROCESSING FEE- Medicare Eligible (Medicare Trust Fund) Estimated claims (b)(4) FY-12				
	OPTION PERIOD 3 - Period of Performance 01 September 2012 through 31 August 2013				
3001	MANAGED CARE FEE - PRIME ENROLLED MEMBERS Administrative and Support costs associated with providing the services as stated in the Statement of Work, Section C-7. of the contract for the enrolled population. Per Member Per Month (PMPM).				
3001AA	MANAGED CARE FEE - PRIME ENROLLED MEMBERS FY-12				
3001AB	MANAGED CARE FEE - PRIME ENROLLED MEMBERS FY-13				
3002	RESERVED				
3003	TRANSIENT CARE MANAGEMENT Administrative and Support costs associated with providing the services for Urgent/Emergency care as stated in the Statement of Work, Section C-1.3.2., Section C-1.3.3., and Section C-1.3.4. of the contract for non-enrolled Active Duty Service Members (ADSM) in an authorized leave status, TAD/TDY, deployed to the area, or Prime Enrolled Active Duty Family Members (ADFM), Per Case (CS).			(b)(4)	
3003AA	TRANSIENT CARE MANAGEMENT FY-12				
3003AB	TRANSIENT CARE MANAGEMENT FY-13				
3004	TRANSLATION SERVICES Translation Services as stated in the Statement of Work, Section C-7.2.5. of the contract. Per Page (PG).				
3005	DISEASE MANAGEMENT Disease Management as stated in the Statement of Work, Section C-7.3.5. of the contract.				
3005AA	Disease Management for Cancer Screening FY-12				
3005AB	Disease Management for Cancer Screening FY-13				
3005BA	Disease Management for Specific Disease States FY-12				
3005BB	Disease Management for Specific Disease States FY-13				

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount				
3006	SEMIANNUAL AWARD FEE Semiannual Award Fee as stated in the Statement of Work, Section H-8. of the contract. Per Lot (LT). Total Award Fee for Option Period 3 = (b)(4)								
3006AA	SEMIANNUAL AWARD FEE NO. 5: 1 September 2012 through 28 February 2013. Per Each (EA).								
3006AB	SEMIANNUAL AWARD FEE NO. 6: 1 March 2013 through 31 August 2013. Per Each (EA).								
3007	INCENTIVE FEE Incentive Fee as stated in the Statement of Work, Section H-6. of the contract. Per Lot (LT).  (b)(4)								
3008	REPORTS/PLANS, CONTRACT DATA REQUIREMENTS LIST (DD Form 1423) Reports/Plans as stated in Section F of the contract. Per Lot (LT).								
3009	CONTRACT ADMINISTRATION CLIN Contract Administration CLIN for Administration of Contract Modifications and Change Orders. Per Lot (LT).								
3010	TRANSITION OUT Planning and Implementation of Transitioning Out as stated in the Statement of Work, Section C-7.12. of the contract. Per Lot (LT).								
3011	Contracting Officer Directed Travel in accordance with contract section C-7.14. (This is a cost reimbursement line item)					1	LT	30,000.00	30,000.00
3012	CLAIMS PROCESSING FEE- TRICARE Eligible (Defense Healthcare Funds [DHF]) Administrative and Support costs associated with providing the services as stated in the Statement of Work, Section C-7.8. of the contract for Active Duty Service Members (ADSM), Active Duty Family Members (ADFM), Retirees, and Dependents of Retirees. Per Claim (CL). Estimated Quantities.								
301201	CLAIMS PROCESSING FEE- TRICARE Eligible (Defense Healthcare Funds [DHF]) Estimated claim (b)(4)								
301202	CLAIMS PROCESSING FEE- TRICARE Eligible (Defense Healthcare Funds [DHF]) Estimated claims (b)(4)								
3013	CLAIMS PROCESSING FEE- Medicare Eligible								

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
	(Medicare Trust Fund) Administrative and Support costs associated with providing the services as stated in the Statement of Work, Section C-7.8. of the contract for Active Duty Service Members (ADSM), Active Duty Family Members (ADFM), Retirees, and Dependents of Retirees. Per Claim (CL). Estimated Quantities.				
301301	CLAIMS PROCESSING FEE- Medicare Eligible (Medicare Trust Fund) Estimated claims FY-12 (b)(4)				
301302	CLAIMS PROCESSING FEE- Medicare Eligible (Medicare Trust Fund) Estimated claim FY-13 (b)(4)				
	OPTION PERIOD 4 - Period of Performance 01 September 2013 through 31 August 2014				
4001	MANAGED CARE FEE - PRIME ENROLLED MEMBERS Administrative and Support costs associated with providing the services as stated in the Statement of Work, Section C-7. of the contract for the enrolled population. Per Member Per Month (PMPM).				
4001AA	MANAGED CARE FEE - PRIME ENROLLED MEMBERS FY-13				
4001AB	MANAGED CARE FEE - PRIME ENROLLED MEMBERS FY-14				
4002	RESERVED			(b)(4)	
4003	TRANSIENT CARE MANAGEMENT Administrative and Support costs associated with providing the services for Urgent/Emergency care as stated in the Statement of Work, Section C-1.3.2., Section C-1.3.3., and Section C-1.3.4. of the contract for non-enrolled Active Duty Service Members (ADSM) in an authorized leave status, TAD/TDY, deployed to the area, or Prime Enrolled Active Duty Family Members (ADFM). Per Case (CS).				
4003AA	TRANSIENT CARE MANAGEMENT FY-13				
4003AB	TRANSIENT CARE MANAGEMENT FY-14				
4004	TRANSLATION SERVICES Translation Services as stated in the Statement of Work, Section C-7.2.5. of the contract. Per Page (PG).				
4005	DISEASE MANAGEMENT Disease Management as stated in the Statement of Work, Section C-7.3.5. of the contract.				

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
4005AA	Disease Management for Cancer Screening FY-13				
4005AB	Disease Management for Cancer Screening FY-14				
4005BA	Disease Management for Specific Disease States FY-13				
4005BB	Disease Management for Specific Disease States FY-14				
4006	SEMIANNUAL AWARD FEE Semiannual Award Fee as stated in the Statement of Work, Section H-8. of the contract. Per Lot (LT). Total Award Fee for Option Period 4 = <span style="border: 1px solid black; padding: 2px;">(b)(4)</span>				
4006AA	SEMIANNUAL AWARD FEE NO. 7: 1 September 2013 through 28 February 2014. Per Each (EA).				
4006AB	SEMIANNUAL AWARD FEE NO. 8: 1 March 2014 through 31 August 2014. Per Each (EA).				
4007	INCENTIVE FEE Incentive Fee as stated in the Statement of Work, Section H-6. of the contract. Per Lot (LT).				
4008	REPORTS/PLANS, CONTRACT DATA REQUIREMENTS LIST (DD Form 1423) Reports/Plans as stated in Section F of the contract. Per Lot (LT).				
4009	CONTRACT ADMINISTRATION CLIN Contract Administration CLIN for Administration of Contract Modifications and Change Orders. Per Lot (LT).				
4010	TRANSITION OUT Planning and Implementation of Transitioning Out as stated in the Statement of Work, Section C-7.12. of the contract. Per Lot (LT).				
4011	Contracting Officer Directed Travel in accordance with contract section C-7.14. (This is a cost reimbursement line item)				
4012	CLAIMS PROCESSING FEE- TRICARE Eligible (Defense Healthcare Funds [DHF]) Administrative and Support costs associated with providing the services as stated in the Statement of Work, Section C-7.8. of the contract for Active Duty Service Members (ADSM), Active Duty Family Members (ADFM), Retirees, and Dependents of Retirees. Per Claim (CL). Estimated				

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
	Quantities.				
401201	CLAIMS PROCESSING FEE- TRICARE Eligible (Defense Healthcare Funds [DHF]) Estimated claims (b)(4)				
401202	CLAIMS PROCESSING FEE- TRICARE Eligible (Defense Healthcare Funds [DHF]) Estimated claims (b)(4)				
4013	CLAIMS PROCESSING FEE- Medicare Eligible (Medicare Trust Fund) Administrative and Support costs associated with providing the services as stated in the Statement of Work, Section C-7.8. of the contract for Active Duty Service Members (ADSM), Active Duty Family Members (ADFM), Retirees, and Dependents of Retirees. Per Claim (CL). Estimated Quantities.				
401301	CLAIMS PROCESSING FEE- Medicare Eligible (Medicare Trust Fund) Estimated claims (b)(4) FY-13				
401302	CLAIMS PROCESSING FEE- Medicare Eligible (Medicare Trust Fund) Estimated claims (b)(4) FY-14				
	OPTION PERIOD 5 - Period of Performance 01 September 2014 through 31 August 2015				
				(b)(4)	
5001	MANAGED CARE FEE - PRIME ENROLLED MEMBERS Administrative and Support costs associated with providing the services as stated in the Statement of Work, Section C-7. of the contract for the enrolled population. Per Member Per Month (PMPM).				
5001AA	MANAGED CARE FEE - PRIME ENROLLED MEMBERS FY-14				
5001AB	MANAGED CARE FEE - PRIME ENROLLED MEMBERS FY-15				
5002	RESERVED				
5003	TRANSIENT CARE MANAGEMENT Administrative and Support costs associated with providing the services for Urgent/Emergency care as stated in the Statement of Work, Section C-1.3.2., Section C-1.3.3., and Section C-1.3.4. of the contract for non-enrolled Active Duty Service Members (ADSM) in an authorized leave status, TAD/TDY, deployed to the area, or Prime Enrolled Active Duty Family Members (ADFM). Per Case (CS).				
5003AA	TRANSIENT CARE MANAGEMENT FY-14				

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
5003AB	TRANSIENT CARE MANAGEMENT FY-15				
5004	TRANSLATION SERVICES Translation Services as stated in the Statement of Work, Section C-7.2.5. of the contract. Per Page (PG).				
5005	DISEASE MANAGEMENT Disease Management as stated in the Statement of Work, Section C-7.3.5. of the contract.				
5005AA	Disease Management for Cancer Screening FY-14				
5005AB	Disease Management for Cancer Screening FY-15				
5005BA	Disease Management for Specific Disease States FY-14				
5005BB	Disease Management for Specific Disease States FY-15				
5006	SEMIANNUAL AWARD FEE Semiannual Award Fee as stated in the Statement of Work, Section H-8. of the contract. Per Lot (LT). Total Award Fee for Option Period 5 = (b)(4)				
5006AA	SEMIANNUAL AWARD FEE NO. 9: 1 September 2014 through 28 February 2015. Per Each (EA).			(b)(4)	
5006AB	SEMIANNUAL AWARD FEE NO. 10: 1 March 2015 through 31 August 2015. Per Each (EA).				
5007	INCENTIVE FEE Incentive Fee as stated in the Statement of Work, Section H-6. of the contract. Per Lot (LT).				
5008	REPORTS/PLANS, CONTRACT DATA REQUIREMENTS LIST (DD Form 1423) Reports/Plans as stated in Section F of the contract. Per Lot (LT).				
5009	CONTRACT ADMINISTRATION CLIN Contract Administration CLIN for Administration of Contract Modifications and Change Orders. Per Lot (LT).				
5010	TRANSITION OUT Planning and Implementation of Transitioning Out as stated in the Statement of Work, Section C-7.12. of the contract. Per Lot (LT).				
5011	Contracting Officer Directed Travel in accordance	1	LT	30,000.00	30,000.00

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
	with contract section C-7.14. (This is a cost reimbursement line item)				
5012	CLAIMS PROCESSING FEE- TRICARE Eligible (Defense Healthcare Funds [DHF]) Administrative and Support costs associated with providing the services as stated in the Statement of Work, Section C-7.8. of the contract for Active Duty Service Members (ADSM), Active Duty Family Members (ADFM), Retirees, and Dependents of Retirees. Per Claim (CL). Estimated Quantities.				
501201	CLAIMS PROCESSING FEE- TRICARE Eligible (Defense Healthcare Funds [DHF]) Estimated claims (b)(4)				
501202	CLAIMS PROCESSING FEE- TRICARE Eligible (Defense Healthcare Funds [DHF]) Estimated claims (b)(4)			(b)(4)	
5013	CLAIMS PROCESSING FEE- Medicare Eligible (Medicare Trust Fund) Administrative and Support costs associated with providing the services as stated in the Statement of Work, Section C-7.8. of the contract for Active Duty Service Members (ADSM), Active Duty Family Members (ADFM), Retirees, and Dependents of Retirees. Per Claim (CL). Estimated Quantities.				
501301	CLAIMS PROCESSING FEE- Medicare Eligible (Medicare Trust Fund) Estimated claims (b)(4) FY-14				
501302	CLAIMS PROCESSING FEE- Medicare Eligible (Medicare Trust Fund) Estimated claims (b)(4) FY-15				

- B. The effective date of this change is the effective date of this modification.
- C. As a result of this modification the contract price and the contract obligation amount remain unchanged.
- D. All other terms and conditions of this contract remain unchanged and in full effect.

# AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT

1. Contract ID Code  
M

Page of Pages  
1 10

2. Amendment/Modification No. P00068	3. Effective Date 24 Aug 10	4. Requisition/Purchase Req. No. 10-CMB-0394	5. Project No. (if applicable) 15166
6. Issued By DEPARTMENT OF DEFENSE TRICARE MANAGEMENT ACTIVITY/CM 16401 E. CENTRETECH PARKWAY AURORA, CO 80011-9066 JOHN PARKER 303-676-3582		7. Administered By (if other than Item 6) SEE BLOCK 6	

8. Name and Address of Contractor (No., Street, County, and Zip Code)  INTERNATIONAL SOS ASSISTANCE, INC. 3600 HORIZON BLVD, SUITE 300 TREVOSE PA 19053	Vendor ID: 00000340 DUNS: 020411393  CAGE: 1PS09	(X)	9A. Amendment of Solicitation No.
			9B. Date (See Item 11)
		X	10A. Modification of Contract/Order No. H94002-10-D-0001
			10B. Date (See Item 13) Oct 16, 2009
Code	Facility Code		

### 11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers  is extended  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. Accounting and Appropriation Data (if required)  
N/A \$ US 0.00

### 13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

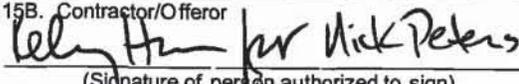
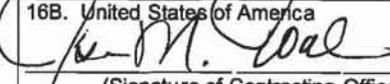
(x)	A. This change order is issued pursuant to: (Specify authority) The changes set forth in item 14 are made in the Contract Order No. in item 10A.
	B. The above numbered Contract/Order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) Set forth item 14, pursuant to the authority of FAR 43.103 (b)
X	C. This supplemental agreement is entered into pursuant to authority of: FAR 52.243-1, Changes - Fixed Price, Alt. 1
	D. Other (Specify type of modification and authority)

E. IMPORTANT: Contractor  is not,  is required to sign this document and return 1 copies to the issuing office.

14. Description of Amendment/Modification (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

A. The purpose of this modification is to incorporate Medical Capability Reporting requirements into the contract Statement of Work and associated documentation requirements in the Addendums and to restructure CLINs for translation services and CO directed travel.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. Name and Title of Signer (Type or Print) Nick Peters (215) 942-8270 President and CEO Americas Region & NEU Nick.Peters@internationalsos.com	16A. Name and title of Contracting Officer (Type or Print) ROSE ROACH 303-676-3675 Contracting Officer rose.roach@tma.osd.mil
15B. Contractor/Offeror  (Signature of person authorized to sign)	15C. Date Signed
16B. United States of America  (Signature of Contracting Officer)	16C. Date Signed 24 Aug 10

NSN 7540-01-152-8070

30-105

STANDARD FORM 30 (REV. 10-83)

PREVIOUS EDITIONS UNUSABLE

Prescribed by GSA FAR (48 CFR) 53.243

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount				
1004	TRANSLATION SERVICES Translation Services as stated in the Statement of Work, Section C-7.2.5. of the contract. Per Page (PG).	(b)(4)							
1004AA	TRANSLATION SERVICES FY-10								
1004AB	TRANSLATION SERVICES FY-11								
1011	Contracting Officer Directed Travel in accordance with contract section C-7.14. (This is a cost reimbursement line item)	(b)(4)							
1011AA	Contracting Officer Directed Travel FY-10					1	LT	2,500.00	2,500.00
1011AB	Contracting Officer Directed Travel FY-11					1	LT	27,500.00	27,500.00
1014AA	Medical Capability Report, Basic, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-10.	(b)(4)							
1014AB	Medical Capability Report, Basic, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-11.								
1014BA	Medical Capability Report, Extended, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-10.								
1014BB	Medical Capability Report, Extended, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-11.								
1014CA	Medical Capability Report, Basic Updated, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-10.								
1014CB	Medical Capability Report, Basic Updated, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-11.								
1014DA	Medical Capability Report, Extended Updated, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-10.								
1014DB	Medical Capability Report, Extended Updated, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-11.								
2004	TRANSLATION SERVICES Translation Services as stated in the Statement of Work, Section C-7.2.5. of the contract. Per Page (PG).					(b)(4)			
2004AA	TRANSLATION SERVICES FY-11								
2004AB	TRANSLATION SERVICES FY-12								
2011	Contracting Officer Directed Travel in accordance with contract section C-7.14. (This is a cost reimbursement line item)	(b)(4)							

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
2011AA	Contracting Officer Directed Travel FY-11	1	LT	2,500.00	2,500.00
2011AB	Contracting Officer Directed Travel FY-12	1	LT	27,500.00	27,500.00
3004	TRANSLATION SERVICES Translation Services as stated in the Statement of Work, Section C-7.2.5. of the contract. Per Page (PG).	(b)(4)			
3004AA	TRANSLATION SERVICES FY-12				
3004AB	TRANSLATION SERVICES FY-13				
3011	Contracting Officer Directed Travel in accordance with contract section C-7.14. (This is a cost reimbursement line item)				
3011AA	Contracting Officer Directed Travel FY-12	1	LT	2,500.00	2,500.00
3011AB	Contracting Officer Directed Travel FY-13	1	LT	27,500.00	27,500.00
4004	TRANSLATION SERVICES Translation Services as stated in the Statement of Work, Section C-7.2.5. of the contract. Per Page (PG).	(b)(4)			
4004AA	TRANSLATION SERVICES FY-13				
4004AB	TRANSLATION SERVICES FY-14				
4011	Contracting Officer Directed Travel in accordance with contract section C-7.14. (This is a cost reimbursement line item)				
4011AA	Contracting Officer Directed Travel FY-13	1	LT	2,500.00	2,500.00
4011AB	Contracting Officer Directed Travel FY-14	1	LT	27,500.00	27,500.00
5004	TRANSLATION SERVICES Translation Services as stated in the Statement of Work, Section C-7.2.5. of the contract. Per Page (PG).	(b)(4)			
5004AA	TRANSLATION SERVICES FY-14				
5004AB	TRANSLATION SERVICES FY-15				
5011	Contracting Officer Directed Travel in accordance with contract section C-7.14. (This is a cost reimbursement line item)				
5011AA	Contracting Officer Directed Travel FY-14	1	LT	2,500.00	2,500.00
5011AB	Contracting Officer Directed Travel FY-15	1	LT	27,500.00	27,500.00

- B. Paragraph C-7.15. Medical Capability Report(s) (attached) is added to Section C, Statement of Work. The attached Addendums 1, 2, and 3 are hereby added to Section J as Attachment J-11.
- C. Contract line item numbers for the Medical Capability Reports are added to the attached Schedule B, Supplies/Services for Option Period 1. Unit prices for the CLINs for Option Periods 2 through Option Period 5 are to be negotiated at a later date.
- D. CLINs for translation services (x004) and CO directed travel (x011) are also modified to be in accordance with the new contract writing system used by TMA.
- E. In consideration of these changes, the contractor and the government agree that the changes are made at the unit prices specified in Schedule B. Both parties further agree that this amount provides a complete and equitable adjustment for the services provided under this modification. The contractor hereby waives all rights, title and interest, if any, to any further equitable adjustment attributable to implementing and performing the services identified herein.
- F. This modification does not order the performance of any services. The actual ordering of services and the funding amount for the services ordered will be accomplished by the issuance of orders, during the effective ordering period of this contract.
- G. The total estimated contract price is increased by (b)(4) based on the estimate of 15 reports of each type per month. The obligated contract amount remains unchanged.
- H. All other terms and conditions of this contract remain unchanged and in full effect.

**C-7.15. Medical Capability Report(s).** The Contractor will provide the Government access to the Medical Capability Report(s), a form of which is attached and incorporated herein as Addendum 1, the content of which shall be based on the information provided by the Government which shall include but not be limited to the following elements: the location of interest, expected length of time at location, population size estimate, organic medical capabilities, and any special medical needs that may be required (See Addendums 2 and 3). The Medical Capability Report(s) shall also include Contractor's recommendations, as well as information on any gaps in any medical or emergency capabilities. For those identified gaps, the Contractor shall recommend mitigation strategies. Upon receiving a request from a list of authorized Government representatives, along with the relevant information referenced above, the Contractor will prepare the Medical Capability Report(s) and shall, on a best effort basis, respond within seven business days.

The Contractor shall provide access to this Medical Capability Report(s) through a secure password-protected internet site. Only Government personnel who have been approved by the Contracting Officer will be allowed to have access to this site. The Government is solely responsible for maintaining and ensuring that its personnel maintain the confidentiality of passwords and other access details. The Government shall notify the Contractor immediately of any unauthorized use of passwords or unauthorized access to the Medical Capability Report(s). Requests for access by Government personnel must be submitted by electronic mail to the Contracting Officer Representative (COR). The COR will submit the request for access to the Contracting Officer who will be the approving authority. The COR will provide the response to the Contractor and the submitting Government personnel. When the Government individual no longer requires access to the information, the individual is to notify the COR who will notify the Contractor to remove that individual from accessing the site.

Plan and report formats and the tools contained within these documents are regarded as intellectual property of the Contractor and are copyright materials of the Contractor. The Contractor shall own the intellectual property rights, including the copyright thereof, and have the exclusive right to, the materials, including but not limited to data, reports and software deployed by it or generated by it in relation to or in the course of the preparing and releasing the Medical Capability Report(s). The Government will have a non-exclusive, non-transferrable license to use and reproduce for its private and internal use only such Medical Capability Report(s) generated by the Contractor for the Government provided that the Government may not use, reproduce, publish, modify, adapt, expand, sell, sub-license, transfer or otherwise dispose of, any or all of portions of such Medical Capability Report(s) for any unauthorized purposes or other parties. Any and all such reproduction of such materials of the Contractor shall bear the Contractor copyright statement. In the event the Government elects to modify any of these materials once they are received from the Contractor in their final form, the Contractor shall not be liable to the Government for any claims, liabilities or consequences of any kind, arising out of or in connection with the Government's modification of the materials provided herein.

The Government will not have the right to publish or make publically available any of the above referenced information, including the Contractor's name, unless prior written consent from the Contractor has been obtained.

**SECTION J**  
**LIST OF ATTACHMENTS**

- J-1 Subcontracting Plan
- J-2 TOP Prime Locations
- J-3 TOP Prime Remote Locations
- J-4 Regional Patient Movement Procedures
- J-5 TRICARE Prime Enrollment Application and PCM Change Form
- J-6 TRICARE Prime Disenrollment Application Form
- J-7 Guarantee Agreement for Corporate Guarantor
- J-8 Contract Data Requirements List (CDRL) DD 1423-1
- J-9 TRICARE Service Center (TSC) Government-Furnished Equipment/Workload
- J-10 Award Fee Plan
- J-11 Medical Capability Reporting

(End of Section)

FORM OF MEDICAL CAPABILITY REPORT(S)

**I. Medical Capabilities Document**

**A. Location Overview and Geographic Scope**

Reiterate the request back to the Government placing the request in the context of the Contractor's local geographic knowledge

**B. Standard of Health Care**

Provide a 2-3 paragraph overview of the current health care status and the drivers that may be causing any deficiency

**1. Outpatient Care**

Describe the general outpatient capabilities and what generally should not be handled locally (1-2 paragraphs).

**2. Inpatient Care**

Describe the general inpatient capabilities and what can and should not be handled locally (2-3 paragraphs).

**3. Dental Care**

Describe the general dental capabilities and what can and should not be handled locally (2-3 paragraphs).

**4. Medications**

Describe the ability to get quality medications.

**5. Diagnostics**

Provide an overview of the diagnostic services that can be provided around the location. Describe the diagnostic procedures and provide alternatives to any deficiencies in capabilities

**6. Blood Supplies**

Describe the current status and quality of blood supplies. Provide guidance on the use of local blood

**C. Paying for Health Care**

Describe what is customary and reasonable for paying for Healthcare.

**D. Recommendations for care**

1. Trauma
2. Transfusions
3. Scheduled and Routine Care
4. Dental Services

**E. Hospitals**

1. Hospital Number 1 through N

a) *Hospital Fact List completed and attached as Addendum 2*

**F. Medical Transports**

1. Airport Information (Nearest, Hours of Operation, etc)
2. Air Ambulance Availability
3. Availability of Commercial Medical Transports

**G. TRICARE /Contractor Contact Details**

**II. Emergency Medical Procedures**

**A. Urgent/Emergent Procedures**

**III. Appendix 1: Emergency Contact Details**

Attachment J-11, Addendum 2 – Hospital Information Sheet

**General overview**

Facility name  
Address  
General description of the hospital  
Language spoken- interpreters available  
Best POC for the facility  
Specialty of the hospital  
Public/Private/Military  
Existence of Backup power source  
Hours of Operation (Outpatient and Emergency)

**Important Contacts**

Main Phone, Fax#  
Website Address  
Main Administrative Contact

**Proximity Information**

Geographic coordinates, UTM  
Distance from the airport  
Distance from bus or train station

**Medical Overview**

Overview of wards  
Number of beds  
Types of beds (ICU, CCU, Etc)  
Internal Credentialing Policy of Providers  
Operating room capabilities

**Facility Accreditation**

Accreditation Overview  
Nursing- level of education

**Medical Specialties**

List of Medical Departments/Specialties  
Rehabilitation services

**Emergency & Trauma**

ER/Trauma capabilities, # of beds  
Mass casualty capability  
Ambulance Overview  
Helicopter landing zone  
Casualty evacuation plan

**Imaging and Specialty Equipment**

X-Rays  
CT Scan  
MRI  
Other Imaging Equipment  
Other specialty equipment  
Hyperbaric chamber- capabilities

**Laboratory and Pharmacy capabilities**

On-Site Laboratory capability  
Blood bank Information  
Tests that can be performed  
On-Site Pharmacy capability

Attachment J-11, Addendum 3 – Location Request Information

Location of interest:

Expected length of time at location:

Population size estimate:

- Adult male
- Adult female
- Children

Organic medical capabilities:

- Physicians
- Nursing
- Medical transportation
- Medical equipment

Special medical needs that may be required:

**AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT**

1. Contract ID Code: M Page 1 of Pages 3  
 2. Amendment/Modification No. P00069  
 3. Effective Date: 23 Aug 10  
 4. Requisition/Purchase Req. No. 10-CMB-0402  
 5. Project No. (if applicable) 14832

6. Issued By: DEPARTMENT OF DEFENSE, TRICARE MANAGEMENT ACTIVITY/CM, 16401 E. CENTRETECH PARKWAY, AURORA, CO 80011-9066, JOHN PARKER 303-676-3582  
 Code HT9402  
 7. Administered By (If other than Item 6): SEE BLOCK 6  
 Code

8. Name and Address of Contractor (No., Street, County, and Zip Code): INTERNATIONAL SOS ASSISTANCE, INC., 3600 HORIZON BLVD, SUITE 300, TREVOSE PA 19053  
 Vendor ID: 00000340  
 DUNS: 020411393  
 CAGE: 1PS09  
 9A. Amendment of Solicitation No.  
 9B. Date (See Item 11)  
 10A. Modification of Contract/Order No. H94002-10-D-0001  
 10B. Date (See Item 13) Oct 16, 2009

Code Facility Code

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers  is extended  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. Accounting and Appropriation Data (if required)  
 N/A \$ US 0.00

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

(x) A. This change order is issued pursuant to: (Specify authority) The changes set forth in item 14 are made in the Contract Order No. in item 10A.  
 X FAR 52.243-1, Changes - Fixed Price, Alt. 1  
 B. The above numbered Contract/Order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) Set fourth item 14, pursuant to the authority of FAR 43.103 (b)  
 C. This supplemental agreement is entered into pursuant to authority of:  
 D. Other (Specify type of modification and authority)

E. IMPORTANT: Contractor  is not,  is required to sign this document and return \_\_\_\_\_ copies to the issuing office.

**14. Description of Amendment/Modification (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)**

A. The purpose of this modification is to incorporate TRICARE Systems Manual Change 18 into the contract. Electronic Questionnaires for Investigations Processing (e-QIP) is a secure Office of Personnel Management (OPM) web-based automated system which facilitates processing of SF 85, SF 85P and SF 86 so that all applications for Public Trust positions will be submitted electronically. This change adds a requirement for contractors to conduct a pre-employment screening for individuals who apply for positions that require an ADP/IT trustworthiness determination background check, a requirement for contractors to notify TRICARE Management Activity Personnel Security Division (TMA PSD) of terminated employees who have been issued Common Access Cards (CACs) and updates to supporting references. A Delivery Order modification will be issued separately to fund any costs of these changes. Therefore no funding will be issued on this modification to the Base Contract.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. Name and Title of Signer (Type or Print):  
 15B. Contractor/Offeror: (Signature of person authorized to sign)  
 15C. Date Signed:  
 16A. Name and title of Contracting Officer (Type or Print): ROSE ROACH, Contracting Officer, rose.roach@tma.osd.mil, 303-676-3675  
 16B. United States of America (Signature of Contracting Officer)  
 16C. Date Signed: 23 Aug 10

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
0010	Electronic Questionnaires for Investigations Processing (eQIP) Start up costs IAW TSM 18.			(b)(4)	

- B. The effective date of this change is October 1, 2009.
- C. The TRICARE Systems Manual 7950.2-M Change 18 is hereby incorporated into the contract. As a result, Paragraph C-3.1, Documents, is changed as follows:

FROM:

C-3.1.6. TRICARE Systems Manual (TSM) 7950.2-M, February 1, 2008 (through Change 17).

TO:

C-3.1.6. TRICARE Systems Manual (TSM) 7950.2-M, February 1, 2008 (through Change 18).

- D. This modification does not order the performance of any services. The actual ordering of services and the funding amount for the services ordered will be accomplished by the issuance of orders under the "Ordering" provision of this contract.
- E. The Government anticipates that this manual change may have start-up costs. Contract Line Item Number 0010 is hereby established as shown on the Schedule, Section B and will be funded on a subsequent delivery order modification. Under the Changes Clause, the Contractor must assert its right to an adjustment within thirty (30) days from the date of receipt of the written order.
- F. As a result of this modification the contract price and the contract obligation amount remain unchanged.
- G. All other terms and conditions of this contract remain unchanged and in full effect.

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>	1. Contract ID Code M	Page of Pages 1 5
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2. Amendment/Modification No. P00074	3. Effective Date 25 Aug 10	4. Requisition/Purchase Req. No. 10-CMB-0408	5. Project No. (if applicable) 15167
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6. Issued By DEPARTMENT OF DEFENSE TRICARE MANAGEMENT ACTIVITY/CM 16401 E. CENTRETECH PARKWAY AURORA, CO 80011-9066 JOHN PARKER 303-676-3582	Code HT9402	7. Administered By (If other than Item 6) SEE BLOCK 6	Code
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8. Name and Address of Contractor (No., Street, County, and Zip Code)  INTERNATIONAL SOS ASSISTANCE, INC. 3600 HORIZON BLVD, SUITE 300 TREVISO PA 19053	Vendor ID: 00000340 DUNS: 020411393  CAGE: 1PS09	(X)	9A. Amendment of Solicitation No.
		( )	9B. Date (See Item 11)
		(X)	10A. Modification of Contract/Order No. H94002-10-D-0001
		( )	10B. Date (See Item 13) Oct 16, 2009

Code	Facility Code
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**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers  is extended  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:  
 (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. Accounting and Appropriation Data (if required) N/A \$ US 0.00
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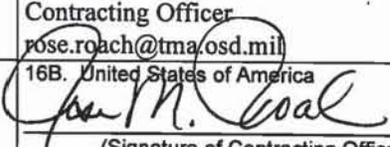
**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT/ORDERS.  
IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

(x)	A. This change order is issued pursuant to: (Specify authority) The changes set forth in item 14 are made in the Contract Order No. in item 10A.
	B. The above numbered Contract/Order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) Set fourth item 14, pursuant to the authority of FAR 43.103 (b)
	C. This supplemental agreement is entered into pursuant to authority of:
X	D. Other (Specify type of modification and authority) Unilateral modification IAW FAR 52.217-9, Option to Extend the Term of the Contract
E. IMPORTANT: Contractor <input checked="" type="checkbox"/> is not, <input type="checkbox"/> is required to sign this document and return _____ copies to the issuing office.	

14. Description of Amendment/Modification (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

A. The purpose of this modification is to exercise Option Period 1 for the contract period of September 1, 2010 through August 31, 2011.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. Name and Title of Signer (Type or Print)	16A. Name and title of Contracting Officer (Type or Print) ROSE ROACH 303-676-3675 Contracting Officer rose.roach@tma.osd.mil
15B. Contractor/Offeror  (Signature of person authorized to sign)	15C. Date Signed
	16B. United States of America  (Signature of Contracting Officer)
	16C. Date Signed 25 Aug 10

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
	OPTION PERIOD 1 - Period of Performance 01 September 2010 through 31 August 2011				
1001	MANAGED CARE FEE - PRIME ENROLLED MEMBERS Administrative and Support costs associated with providing the services as stated in the Statement of Work, Section C-7. of the contract for the enrolled population. Per Member Per Month (PMPM). Estimated Quantities.				
1001AA	MANAGED CARE FEE - PRIME ENROLLED MEMBERS FY-10				
1001AB	MANAGED CARE FEE - PRIME ENROLLED MEMBERS FY-11				
1002	RESERVED				
1003	TRANSIENT CARE MANAGEMENT Administrative and Support costs associated with providing the services for Urgent/Emergency care as stated in the Statement of Work, Section C-1.3.2., Section C-1.3.3., and Section C-1.3.4. of the contract for non-enrolled Active Duty Service Members (ADSM) in an authorized leave status, TAD/TDY, deployed to the area, or Prime Enrolled Active Duty Family Members (ADFM). Per Case (CS).				
1003AA	TRANSIENT CARE MANAGEMENT FY-10			(b)(4)	
1003AB	TRANSIENT CARE MANAGEMENT FY-11				
1004	TRANSLATION SERVICES Translation Services as stated in the Statement of Work, Section C-7.2.5. of the contract. Per Page (PG).				
1004AA	TRANSLATION SERVICES FY-10				
1004AB	TRANSLATION SERVICES FY-11				
1005	DISEASE MANAGEMENT Disease Management as stated in the Statement of Work, Section C-7.3.5. of the contract.				
1005AA	Disease Management for Cancer Screening FY-10				
1005AB	Disease Management for Cancer Screening FY-11				
1005BA	Disease Management for Specific Disease States FY-10				
1005BB	Disease Management for Specific Disease States FY-11				
1006	SEMIANNUAL AWARD FEE Semiannual Award Fee as stated in the Statement of Work, Section H-8. of the contract. Per Lot (LT).				

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
	Total Award Fee for Option Period 1 = (b)(4)				
1006AA	SEMIANNUAL AWARD FEE NO. 1: 1 September 2010 through 28 February 2011. Per Each (EA).				
1006AB	SEMIANNUAL AWARD FEE NO. 2: 1 March 2011 through 31 August 2011. Per Each (EA).				
1007	INCENTIVE FEE Incentive Fee as stated in the Statement of Work, Section H-6. of the contract. Per Lot (LT).				
1008	REPORTS/PLANS, CONTRACT DATA REQUIREMENTS LIST (DD Form 1423) Reports/Plans as stated in Section F of the contract. Per Lot (LT).			(b)(4)	
1009	CONTRACT ADMINISTRATION CLIN Contract Administration CLIN for Administration of Contract Modifications and Change Orders. Per Lot (LT).				
1010	TRANSITION OUT Planning and Implementation of Transitioning Out as stated in the Statement of Work, Section C-7.12. of the contract. Per Lot (LT).				
1011	Contracting Officer Directed Travel in accordance with contract section C-7.14. (This is a cost reimbursement line item)				
1011AA	Contracting Officer Directed Travel FY-10	1	LT	2,500.00	2,500.00
1011AB	Contracting Officer Directed Travel FY-11	1	LT	27,500.00	27,500.00
1012	CLAIMS PROCESSING FEE- TRICARE Eligible (Defense Healthcare Funds [DHF]) Administrative and Support costs associated with providing the services as stated in the Statement of Work, Section C-7.8. of the contract for Active Duty Service Members (ADSM), Active Duty Family Members (ADFM), Retirees, and Dependents of Retirees. Per Claim (CL). Estimated Quantities.				
101201	CLAIMS PROCESSING FEE- TRICARE Eligible (Defense Healthcare Funds [DHF]) Estimated claims (b)(4) FY-10			(b)(4)	
101202	CLAIMS PROCESSING FEE- TRICARE Eligible (Defense Healthcare Funds [DHF]) Estimated claims (b)(4) FY-11				
1013	CLAIMS PROCESSING FEE- Medicare Eligible (Medicare Trust Fund) Administrative and Support costs associated with providing the services as stated in the Statement of Work, Section C-7.8. of the contract for Active Duty Service Members (ADSM), Active Duty				

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
	Family Members (ADFM), Retirees, and Dependents of Retirees. Per Claim (CL). Estimated Quantities.				
101301	CLAIMS PROCESSING FEE- Medicare Eligible (Medicare Trust Fund) Estimated claims (b)(4) FY-10				
101302	CLAIMS PROCESSING FEE- Medicare Eligible (Medicare Trust Fund) Estimated claims (b)(4) FY-11				
1014AA	Medical Capability Report, Basic, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-10.				
1014AB	Medical Capability Report, Basic, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-11.				
1014BA	Medical Capability Report, Extended, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-10.			(b)(4)	
1014BB	Medical Capability Report, Extended, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-11.				
1014CA	Medical Capability Report, Basic Updated, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-10.				
1014CB	Medical Capability Report, Basic Updated, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-11.				
1014DA	Medical Capability Report, Extended Updated, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-10.				
1014DB	Medical Capability Report, Extended Updated, in accordance with Statement of Work Paragraph C-7.15. The quantities are estimated. For FY-11.				

- B. In accordance with FAR clause 52.217-9 entitled "Option to Extend the Term of the Contract (MAR 2000)", the Government hereby exercises Option Period 1 of the contract for service from September 1, 2010 through August 31, 2011.
- C. This modification does not order the performance of any services. The actual ordering of services and the funding amount for the services ordered will be accomplished by the issuance of orders under the "Ordering" provision of this contract.
- D. As a result of this modification the contract price and the contract obligation amount remains unchanged.
- E. All other terms and conditions remain unchanged and in full effect.

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>	1. Contract ID Code M	Page of Pages 1 3
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2. Amendment/Modification No. P00079	3. Effective Date 13 Sep 10	4. Requisition/Purchase Req. No. 10-CMB-0428	5. Project No. (if applicable) 15019
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6. Issued By DEPARTMENT OF DEFENSE TRICARE MANAGEMENT ACTIVITY/CM 16401 E. CENTRETECH PARKWAY AURORA, CO 80011-9066 JOHN PARKER 303-676-3582	Code HT9402	7. Administered By (if other than Item 6) SEE BLOCK 6	Code
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8. Name and Address of Contractor (No., Street, County, and Zip Code)  INTERNATIONAL SOS ASSISTANCE, INC. 3600 HORIZON BLVD, SUITE 300 TREVOSE PA 19053	Vendor ID: 00000340 DUNS: 020411393  CAGE: 1PS09	(X)	9A. Amendment of Solicitation No.
			9B. Date (See Item 11)
		X	10A. Modification of Contract/Order No. H94002-10-D-0001
			10B. Date (See Item 13) Oct 16, 2009

Code	Facility Code
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**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers  is extended  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. Accounting and Appropriation Data (if required)  
N/A \$ US 0.00

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT/ORDERS.  
IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

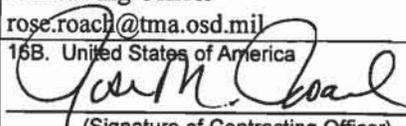
(x)	A. This change order is issued pursuant to: (Specify authority) The changes set forth in item 14 are made in the Contract Order No. in item 10A. FAR 52.243-1, Changes - Fixed Price, Alt. 1
X	B. The above numbered Contract/Order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) Set fourth item 14, pursuant to the authority of FAR 43.103 (b)
	C. This supplemental agreement is entered into pursuant to authority of:
	D. Other (Specify type of modification and authority)

E. IMPORTANT: Contractor  is not,  is required to sign this document and return \_\_\_\_\_ copies to the issuing office.

**14. Description of Amendment/Modification (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)**

A. The purpose of this modification is to incorporate TRICARE Operations Manual Change 23 and TRICARE Systems Manual Change 20 into the contract. This change updates existing procedures and policies related to the TRICARE Reserve Select (TRS) health plan. A Delivery Order modification will be issued separately to fund any costs of these changes. Therefore no funding will be issued on this modification to the Base Contract.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. Name and Title of Signer (Type or Print)	16A. Name and title of Contracting Officer (Type or Print) ROSE ROACH 303-676-3675 Contracting Officer rose.roach@tma.osd.mil
15B. Contractor/Offeror  (Signature of person authorized to sign)	15C. Date Signed
	16B. United States of America  (Signature of Contracting Officer)
	16C. Date Signed 13 Sep 10

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
1009AA	Implementation costs for TRICARE Reserve Select Updates IAW modification P00079.			(b)(4)	

- B. The effective date of this change is October 1, 2010.
- C. The TRICARE Operations Manual 6010.56-M Change 23 and TRICARE Systems Manual 7950.2-M Change 20 are hereby incorporated into the contract. As a result, Paragraph C-3.1, Documents, is changed as follows:

FROM:

C-3.1.5. TRICARE Operations Manual (TOM) 6010.56-M, February 1, 2008 (through Change 22). Specific TOP policy is located in Chapter 24.

C-3.1.6. TRICARE Systems Manual (TSM) 7950.2-M, February 1, 2008 (through Change 19).

TO:

C-3.1.5. TRICARE Operations Manual (TOM) 6010.56-M, February 1, 2008 (through Change 23). Specific TOP policy is located in Chapter 24.

C-3.1.6. TRICARE Systems Manual (TSM) 7950.2-M, February 1, 2008 (through Change 20).

- D. The Government anticipates that these manual changes may have start-up costs. Contract Line Item Number 1009AA is hereby established as shown on the Schedule, Section B and will be funded on a subsequent delivery order modification. This modification does not order the performance of any services. The actual ordering of services and the funding amount for the services ordered will be accomplished by the issuance of orders under the "Ordering" provision of this contract.
- E. As a result of this modification the contract price and the contract obligation amount remain unchanged.
- F. All other terms and conditions of this contract remain unchanged and in full effect.

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>	1. Contract ID Code M	Page of Pages 1 3
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2. Amendment/Modification No. P00082	3. Effective Date 17 Sep 10	4. Requisition/Purchase Req. No. 10-CMB-0437	5. Project No. (if applicable) 14972
6. Issued By DEPARTMENT OF DEFENSE TRICARE MANAGEMENT ACTIVITY/CM 16401 E. CENTRETECH PARKWAY AURORA, CO 80011-9066 JOHN PARKER 303-676-3582		7. Administered By (If other than Item 6) SEE BLOCK 6	

8. Name and Address of Contractor (No., Street, County, and Zip Code)  INTERNATIONAL SOS ASSISTANCE, INC. 3600 HORIZON BLVD, SUITE 300 TREVOSSE PA 19053	(X)	9A. Amendment of Solicitation No.
Vendor ID: 00000340 DUNS: 020411393  CAGE: 1PS09		9B. Date (See Item 11)
	X	10A. Modification of Contract/Order No. H94002-10-D-0001
		10B. Date (See Item 13) Oct 16, 2009

Code	Facility Code	11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS
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The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers  is extended  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. Accounting and Appropriation Data (if required) N/A \$ US 0.00	13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.
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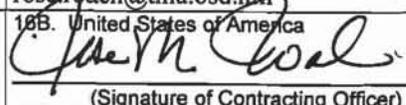
(x)	A. This change order is issued pursuant to: (Specify authority) The changes set forth in item 14 are made in the Contract Order No. in item 10A. FAR 52.243-1, Changes - Fixed Price, Alt. 1
X	B. The above numbered Contract/Order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) Set fourth item 14, pursuant to the authority of FAR 43.103 (b)
	C. This supplemental agreement is entered into pursuant to authority of:
	D. Other (Specify type of modification and authority)

E. IMPORTANT: Contractor  is not,  is required to sign this document and return \_\_\_\_\_ copies to the issuing office.

14. Description of Amendment/Modification (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

A. The purpose of this modification is to incorporate TRICARE Operations Manual Change 24 and TRICARE Systems Manual Change 21 into the contract. This change implements Section 706 of the NDAA FY 2010 that applies to disabled TRICARE beneficiaries under age 65 who were awarded Medicare Part B October 1, 2009 or later when Medicare Part A is effective at a minimum, six months prior to the Medicare Part B effective date. These beneficiaries remain eligible for TRICARE for the period in which they have Medicare Part A only. The benefit's effective date is October 28, 2009 but it applies to any timely claim submitted after that date, even if the date of care covered by the claim occurred prior to October 28, 2009. A Delivery Order modification will be issued separately to fund any costs of these changes. Therefore no funding will be issued on this modification to the Base Contract.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. Name and Title of Signer (Type or Print)	16A. Name and title of Contracting Officer (Type or Print) ROSE ROACH 303-676-3675 Contracting Officer rose.roach@tma.osd.mil		
15B. Contractor/Offeror	15C. Date Signed	16B. United States of America 	16C. Date Signed 17 Sep 10
(Signature of person authorized to sign)		(Signature of Contracting Officer)	

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
1009AB	Implementation costs for Dual Eligible Beneficiaries IAW modification P00082.			(b)(4)	

- B. The effective date of this change is October 28, 2009.
- C. The TRICARE Operations Manual 6010.56-M Change 24 and TRICARE Systems Manual 7950.2-M Change 21 are hereby incorporated into the contract. As a result, Paragraph C-3.1, Documents, is changed as follows:

FROM:

C-3.1.5. TRICARE Operations Manual (TOM) 6010.56-M, February 1, 2008 (through Change 23). Specific TOP policy is located in Chapter 24.

C-3.1.6. TRICARE Systems Manual (TSM) 7950.2-M, February 1, 2008 (through Change 20).

TO:

C-3.1.5. TRICARE Operations Manual (TOM) 6010.56-M, February 1, 2008 (through Change 24). Specific TOP policy is located in Chapter 24.

C-3.1.6. TRICARE Systems Manual (TSM) 7950.2-M, February 1, 2008 (through Change 21).

- D. The Government anticipates that these manual changes may have start-up costs. Contract Line Item Number 1009AB is hereby established as shown on the Schedule, Section B and will be funded on a subsequent delivery order modification. This modification does not order the performance of any services. The actual ordering of services and the funding amount for the services ordered will be accomplished by the issuance of orders under the "Ordering" provision of this contract.
- E. As a result of this modification the contract price and the contract obligation amount remain unchanged.
- F. All other terms and conditions of this contract remain unchanged and in full effect.

# AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT

1. Contract ID Code  
M

Page 1 of Pages 3

2. Amendment/Modification No.  
P00085

3. Effective Date  
22 Oct 10

4. Requisition/Purchase Req. No.  
10-CMB-0449

5. Project No. (if applicable)  
14832

6. Issued By  
DEPARTMENT OF DEFENSE  
TRICARE MANAGEMENT ACTIVITY/CM  
16401 E. CENTRETECH PARKWAY  
AURORA, CO 80011-9066  
JOHN PARKER 303-676-3582

Code HT9402

7. Administered By (If other than Item 6)  
SEE BLOCK 6

Code

8. Name and Address of Contractor (No., Street, County, and Zip Code)  
INTERNATIONAL SOS ASSISTANCE, INC.  
3600 HORIZON BLVD, SUITE 300  
TREVOSE PA 19053

Vendor ID: 00000340  
DUNS: 020411393  
CAGE: 1PS09

(X) 9A. Amendment of Solicitation No.

9B. Date (See Item 11)

X 10A. Modification of Contract/Order No.  
H94002-10-D-0001

10B. Date (See Item 13)  
Oct 16, 2009

Code Facility Code

### 11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers  is extended  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:  
(a) By completing items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. Accounting and Appropriation Data (if required)  
N/A \$ US 0.00

### 13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

(x) A. This change order is issued pursuant to: (Specify authority) The changes set forth in item 14 are made in the Contract Order No. in item 10A.

B. The above numbered Contract/Order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) Set fourth item 14, pursuant to the authority of FAR 43.103 (b)

X C. This supplemental agreement is entered into pursuant to authority of:  
FAR 52.243-1, Changes - Fixed Price, Alt. 1

D. Other (Specify type of modification and authority)

**E. IMPORTANT:** Contractor  is not,  is required to sign this document and return 1 copies to the issuing office.

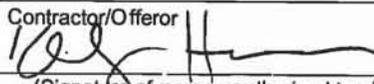
14. Description of Amendment/Modification (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

A. The purpose of this modification is to definitize modification P00069, which incorporated the TRICARE Systems Manual 7950.2-M Change 18 into the contract.

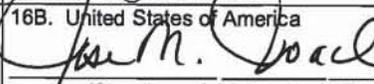
Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. Name and Title of Signer (Type or Print)  
Kelley Harar (215) 354-5017  
Chief Operating Officer  
Kelley.Harar@internationalsos.com

16A. Name and title of Contracting Officer (Type or Print)  
ROSE ROACH 303-676-3675  
Contracting Officer  
rose.roach@tma.osd.mil

15B. Contractor/Officer  
  
(Signature of person authorized to sign)

15C. Date Signed  
10/15/10

16B. United States of America  
  
(Signature of Contracting Officer)

16C. Date Signed  
22 Oct 10

**SCHEDULE**

Item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
0010	Electronic Questionnaires for Investigations Processing (eQIP) Start up costs IAW TSM 18.	1	EA	0.00	0.00

- B. Under the Changes Clause, the Contractor was required to assert its right to an adjustment within thirty (30) days from the date of receipt of the written order. Modification P00069 was issued August 23, 2010, and the Contractor has not asserted its right to an adjustment within the required time, therefore, modification P00069 is hereby definitized at \$0.00.
- C. In consideration of the changes made on modification P00069, the contractor and the government agree that the changes are made at \$0.00. Both parties further agree that this amount provides a complete and equitable adjustment for the services provided under this modification. The contractor hereby waives all rights, title and interest, if any, to any further equitable adjustment attributable to implementing and performing the services identified herein.
- D. The price of Contract Line Item Number 0010 is hereby changed to \$0.00. Funds will be de-obligated on a subsequent delivery order modification.
- E. As a result of this modification the contract price is decreased by (b)(4) and the obligation amount is unchanged.
- F. All other terms and conditions of this contract remain unchanged.